

2024 Hainan Airport Infrastructure Co., Ltd. 2024 Sustainability Report



Stock Code:600515.SH Stock Abbreviation: Hainan Airport

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About This Report

This Report marks the tenth consecutive year that Hainan Airport Infrastructure Co., Ltd. has prepared and disclosed a non-financial report on its environmental, social, and governance (ESG) responsibilities (hereinafter referred to as "this Report"). It reflects the Company's commitment to promoting sustainable development for both itself and the broader economy and society, with a focus on disclosing its management, practices, and performance in ESG-related areas.

Reporting Scope

Organizational Scope: This Report covers Hainan Airport Infrastructure Co., Ltd. (StockCode: 600515.SH) and its subsidiaries (hereinafter referred to as"Hainan Airport", the "Company", or "we/our"), consistent with the consolidated financial statements of Hainan Airport. To enhance the readability of the report, some cases include content from equity subsidiaries.

Timeframe: The information in this Report pertains to the period from January 1, 2024, to December 31, 2024 (hereinafter referred to as "reporting period"). For better continuity, certain content includes retrospective or extended data.

Publication Cycle: This is an annual report, with the most recent report being the 2023 Environmental, Social, and Governance (ESG) Report.

Preparation Basis

This Report is prepared in accordance with the requirements of the *Guidelines No. 14 for Self-Regulation of Listed Companies-Sustainability Report (Trial)* (hereinafter referred to as the "Guidelines") and the *No. 1 Self-discipline Supervision Guidelines for Listed Companies-Standardized Operation (Revised in December 2023)* of Shanghai Stock Exchange, and appropriately refers to the *GRI Sustainability Reporting Standards (2021 version)*. It is compiled based on the Company's current development stage and actual sustainability/ESG work while responding to material industry topics of concern to MSCI ESG ratings and the United Nations' Sustainable Development Goals (UN SDGs).

Preparation Principles

Materiality: This Report focuses on the material topics identified and prioritized according to their impact and financial importances, which are our ESG reporting priorities.

Balance: The content of this Report reflects objective facts, disclosing both positive and negative information about the Company impartially to avoid unduly influencing the reader's decisions or judgments.

Quantitative and Comparability: Key performance indicators in this Report must be measurable, accompanied by descriptions that explain data collection, measurement, and calculation methods. Additionally, this Report employs a disclosure and statistical method consistent with the *_Guidelines*, with retrospective adjustments made where appropriate. We explain the circumstances and reasons for adjustments to enable meaningful future comparisons of data.

Data Sources and Reliability Assurance

Unless otherwise specified, the information and data cited in this Report are sourced from the Company's official documents, statistical reports, financial reports, or other public documents. The financial data in this Report is in RMB. In case of any inconsistency between the financial data herein and the financial report, the financial report shall prevail.

This Report was approved and released by the Board of Directors on April 14, 2025. We pledge that it free of false records, misleading statements, or material omissions. The Board of Directors is responsible for the truthfulness, accuracy, and completeness of the Report's content.

Disclaimer

The forward-looking descriptions of the Company's operational plans and development strategies in this Report do not constitute substantive commitments to investors. If these forward-looking statements are significantly affected by uncertainties leading to substantial differences from actual results, the Company does not undertake any obligation to assume legal liability for updating any forward-looking statements contained in this report.

Report Access and Response Method

This Report is available in both Chinese and English versions for readers' reference. In case of any ambiguity between the two versions, the Chinese version shall prevail. You can view this Report and dynamics about our sustainable development activities in the "Social Responsibility" column on the homepage of our website.

To continuously improve the Company's ESG management and understand the concerns of stakeholders, we invite you to send your feedback, comments, or suggestions through the following contact methods:

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Message from the Board

The year 2024 marked the 75th anniversary of the founding of the People's Republic of China, a pivotal year for achieving the objectives of China's 14th Five-Year Plan, and also a critical year for the customs closure operation of Hainan Free Trade Port. Throughout this year, we have remained steadfast in our commitment to Xi Jinping Thought on Socialism with Chinese Characteristics for a New Era, aligning closely with China's national strategies and government decision-making and deployment. Upholding a long-term development philosophy, we courageously faced the formidable challenge of Super Typhoon "Yagi" and wholeheartedly contributed to the development of the Hainan Free Trade Port, reaching another major mile-stone on our path toward sustainable development.

In 2024, we adopted a comprehensive approach to addressing both root causes and immediate challenges, empowering long-term and high-quality **development.** We established an internal governance system to ensure statutory rights and responsibilities, transparent rights and responsibilities, coordinated operation, and effective checks and balances. We also developed an integrated compliance & oversight system, which organically integrates multiple supervisory forces to provide solid guarantees for integrity, compliance, and high-quality development. Furthermore, we deepened our ESG governance mechanism, vigorously advancing the implementation of ESG projects and achieving remarkable results. Our efforts had been recognized with several prestigious awards, including the "Outstanding Practice Case for Sustainable Development" by the China Association for Public Companies, the "Zhiyuan ESG Vanguard Award" by cls.cn, and the innovation case at the "Vitality · ESG" Innovation Forum by 21st Century Business Herald. These accolades, along with high praise from regulatory bodies, rating agencies, and industry media, motivate us to continue striving on the path of sustainable development in the future.

In 2024, we focused on hard work and achieved significant breakthroughs in our core responsibilities and primary business. Our nine airports under direct control or management achieved outstanding performance, handling a total of 161,100 flights, with a throughput of 24.6262 million passengers, and a cargo throughput of 123,400 tons. Phoenix Airport once again secured its place among China's "20-million-passenger airports", ranking 29th nationwide in passenger throughput and solidifying its position as a key regional aviation hub. Boao Airport surpassed its historical peak in passenger throughput and launched its first international flight, marking a new chapter in its global expansion. This milestone establishes a more convenient air bridge for Hainan's international exchanges and cooperation, significantly enhancing the province's connectivity, exchange and cooperation on the global stage.

In 2024, we took the lead and steadily advanced key provincial projects. We fully cooperated with our controlling shareholders to promote the Phase III renovation and expansion project of Phoenix Airport and the Phase III expansion project of Boao Airport, which have both exceeded the annual construction tasks. After the completion of the relevant expansion and reconstruction projects, the annual passenger throughput capacity of Phoenix Airport and Boao Airport will be increased to 30 million and 3 million respectively, further enhancing the comprehensive guarantee capability and service level of the airports and injecting strong momentum into the transportation development of Hainan Free Trade Port. Meanwhile, the Hainan Airport Aviation Technology R&D Base project and the aviation special cargo "super operator" project both completed structural topping-out, with their main structures nearing completion, showcasing a strong development trajectory. Additionally, the Hainan Center project is set to surpass a height of 300 meters.

In 2024, we focused on low-carbon development and actively explored opportunities for energy conservation and emission reduction. We vigorously implemented energy-saving and emission-reduction measures, promoted green buildings, and comprehensively advanced the optimization of energy structure and intelligent management. With its outstanding performance in the field of green and low carbon, Phoenix Airport won the title of Two-Star "Dual Carbon" Airport in 2024. This marks that the green and low-carbon work of Hainan Airport has entered a new stage of high-quality development, setting a benchmark example for the industry's green development and leading the regional aviation industry to steadily move towards a low-carbon and sustainable direction.

In 2024, we prioritized safety above all else, ensuring stable and orderly operations. We fully implemented the revised Work Safety Law, continuously optimizing our safety management system and reinforcing company-wide accountability for work safety. By strengthening preventive mechanisms, statutory self-inspections, and emergency response protocols, we successfully managed the challenges posed by Super Typhoon "Yagi" and ensured the smooth execution of tasks to support major events such as the Boao Forum for Asia Annual Conference 2024, the 4th China International Consumer Products Expo, and the 12th National Traditional Games of Ethnic Minorities of the People's Republic of China, fulfilling our safety commitments to passengers and society through practical actions. Our 11 subsidiaries passed the ISO system certification, and the commercialization of quality brand achievements yielded tangible results, providing a solid guarantee for high-quality, safe, and considerate services.

In 2024, we provided sincere services, and the brand reputation was continuously improved. With a brand value of RMB 19.593 billion, the Company was once again listed among the "Top 500 Most Valuable Chinese Brands" at 332nd place, achieving dual improvements in both ranking and brand value. This is a high recognition from the majority of passengers and all sectors of society for our service quality. The Party-building brand "Strengthening Party Building from Five Dimensions" initiative, was recognized as an Outstanding Case of Innovation in SOE Party Building for the third consecutive year. It was also selected as the Party-Building Brand of FTP SOEs, fully demonstrating the powerful momentum and unique charm of Party leadership in corporate development and service improvement, and injecting continuous energy into sustainable development.

Setting Sail for a New Journey, Embarking on Renewed Endeavors. The year 2025 marks the conclusion of China's 14th Five-Year Plan and a pivotal year for the Hainan Free Trade Port (FTP) as it advances customs closure operations and expands openness. In 2025, we will benchmark against world-class standards to enhance airport operational capacity and service excellence, focusing on the synergistic development of "Aviation+Low-altitude economy+Airport-adjacent industries". We will explore the application of new technologies, new products and new scenarios, upholding the highest standards in implementing the "one primary, one secondary, two feeder and one cargo" development framework for Hainan FTP's airport cluster. and ensuring the steady progress of key FTP projects and facilitating major FTP events. With unwavering commitment, we will take the lead and forge ahead as a pioneer!

All Board members

Hainan Airport Infrastructure Co., Ltd.

About Us

Company Overview

Hainan Airport Infrastructure Co., Ltd. (Stock Code: 600515.SH), incorporated on May 12, 1993, was listed on the Shanghai Stock Exchange on August 6, 2002. On December 24, 2021, the Company became integrated into the state-owned assets system under the administration of Hainan Development Holdings Ltd.

The Company remains committed to its primary business, actively shaping a new industry landscape that is anchored in airport operations, with airport duty-free retail and airport property services as its two strategic pillars, and aviation economy and low-altitude economy as its dual growth engines. Through technology-driven innovation, the Company aims to establish itself as a specialized, market-oriented, and modernized benchmark for state-owned enterprise reform, fully supporting and integrating into the development of the Hainan Free Trade Port.

Hainan Airport Infrastructure Co., Ltd. (Hainan Airport)

Sanya Phoenix International Airport Co., Ltd. (Phoenix Airport)	Hainan Boao Airport Co., Ltd. (Boao Airport)	Anging Tianzhushan Airport Co., Ltd. (Anging Airport)	Tangshan Sannvhe Airport Management Co., Ltd. (Tangshan Airport)	Weifang Nanyuan Airport Co., Ltd. (Weifang Airport)	Yingkou Airport Co., Ltd. (Yingkou Airport)	Manzhouli Xijiao Airport Co., Ltd. (Manzhouli Airport)	Yichang Three Gorges International Airport Co., Ltd. (Yichang Airport - Equity Participated)	Dongying Shengli Airport Management Co., Ltd. (Dongying Airport - Equity Participated)	Songyuan Chagan Lake Airport Management Co., Ltd. (Songyuan Airport - Managed)	Sansha Yongxing Airport Management Co., Ltd. (Sansha Airport - Managed))	Hainan Island Business Management Co., Ltd. (Island Business)	CDF Phoenix Airport Duty Free Products Co., Ltd. (Phoenix Airport Duty Free - Equity Participated)	Haikou Meilan Airport Duty Free Shop of HNDF Co., Ltd. (Meilan Airport Duty Free - Equity Participated)	Hainan HNA CDF Duty Free Co., Ltd. (HNA CDF Duty Free - Equity Participated)	Hainan Property Management Group Co., Ltd. (Hainan Property Management)	Hainan Jinrun Hotel Management Co., Ltd. (Jinrun Hotel Management)	Hainan Airport Industry Development Group Co., Ltd. (Hainan Airport Industry)	Hainan Sky Plumage Flight Training Co., Ltd. (Sky Plumage Flight)

Our Performance



anti-corruption training organized



Response to UN SDGs

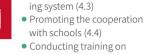
Hainan Airport places great importance on sustainable development. We continuously improve our ESG management system and mechanism, communicate with stakeholders, and constantly enhance our sustainability management, striving to play a greater role in environmental, social and corporate governance.



Note: The content in brackets corresponds to the specific elements of each Sustainable Development Goal in the 2030 Agenda for Sustainable Development.

Committed to reducing work





knowledge and skills essential for sustainable development (4.7)

• Providing a diversified train-



• Promoting the adoption of photovoltaic (solar) facilities to improve the energy structure (7.2)



- Gradually increasing employee income (10.1)
- Ensuring equal opportunities, regardless of age, gender, disability, race, ethnicity, background, religious belief, economic status, or any other distinctions (10.3)
- Guaranteeing fair wages and social security to promote social equity (10.4)



- Actively responding to China's national strategy of carbon peaking and carbon neutrality (13.2)
- Strengthening education and awareness on climate change mitigation, adaptation, impact reduction, and early warning systems (13.3)



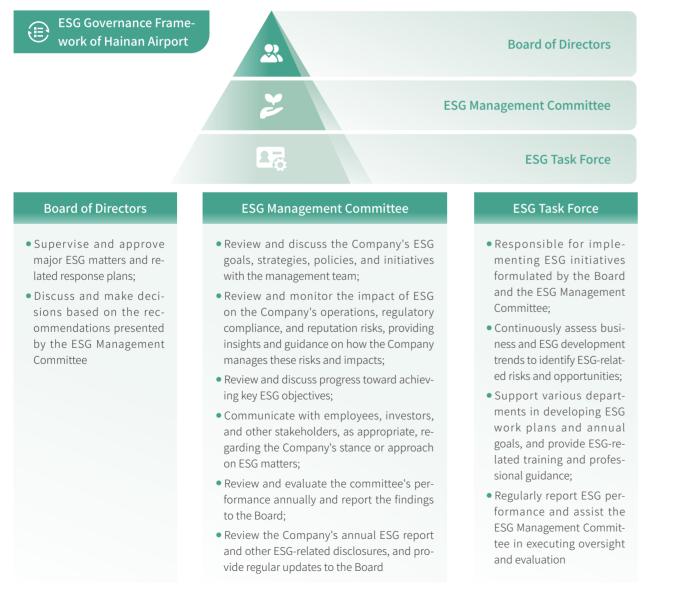
• Strengthening strategic partnerships and mobilizing and sharing knowledge, technology, and resources (17.16)

Sustainability Governance

Hainan Airport consistently regards the fulfillment of social responsibility and the implementation of sustainability principles as integral components of our management and operations. We remain committed to the core corporate values of loyalty, responsibility, integrity, lawfulness, unity, innovation, and efficiency, and incorporate ESG standards into our development efforts. We strive to create value for our stakeholders.

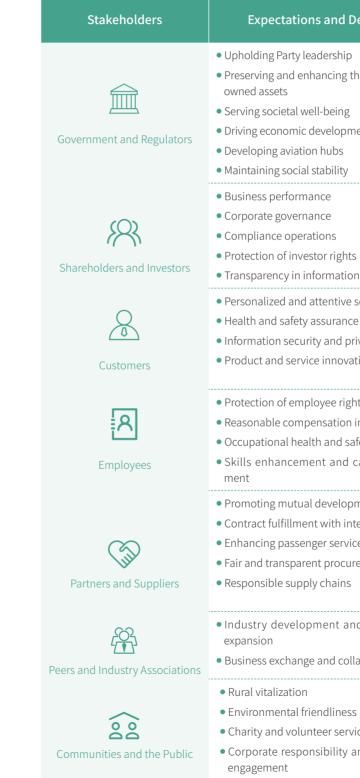
ESG Governance Structure

To promote and enhance the Company's high-quality development and sustainable growth, Hainan Airport has established an ESG Management Committee at the Board level. The committee's members include the Chairman, President, and Board Secretary, with the Chairman serving as the Committee Chair. The committee is primarily responsible for overseeing major ESG-related matters. The ESG Task Force, acting as the executive body of the ESG Management Committee, has set up the Board Office as its permanent office. The task force consists of heads from the Company's functional departments and subsidiaries, working in an organized manner to advance the Company's ESG initiatives.



Stakeholder Communication

The Company proactively identifies the expectations and demands of key stakeholders. By integrating its business development strategy and industry characteristics, it establishes a diversified communication mechanism. It listens attentively, actively adopts suggestions, and responds positively to the needs of all stakeholders through concrete actions.



Demands	Communication Channels and Feed- back Methods
he value of state-	 Work meetings and reports Business performance assessments Information disclosure
nent	 Supervision and inspections Visits and receptions
s n disclosure	 Shareholders' meeting, Board meeting, and meeting of the Board of Supervisors Regular announcements and reports Performance briefing Investor engagement activities
service e rivacy protection tion	 Customer service hotline Satisfaction surveys Complaint and feedback mechanism Company website and social media interactions
nts incentives afety career develop-	 Workers' Congress Labor union Employee training Questionnaire surveys
ment tegrity ces rement	 Routine business communication Project collaboration Business negotiations Signing procurement contracts and partner agreements Supplier reviews
nd international laboration	 Project cooperation Forums and summits Visits and receptions
s rices and community	 Charitable activities Networking events Social supervision Information disclosure

Materiality Assessment

The Company values the identification and management of sustainability topics through a rigorous double materiality assessment process. High-priority material topics are systematically integrated into corporate decision-making, business operations and daily management practices. We maintain proactive stakeholder engagement by timely addressing stakeholder concerns and enhancing communication with stakeholders.

Double materiality assessment process

Fully considering policy context, market environment, peer performance, ESG standards, ESG rating requirements, and global economic development trends, the Company has identified 20 potential material topics and established a structured topic repository.

Understand the Company's operational activities and business relationship background to analyze external objective factors, and identify the Company's key stakeholders. Based on stakeholder survey, combined with interviews with key departments of the Company and judgments by external experts, we evaluate 20 potentially material topics from two dimensions i.e. impact materiality and financial materiality.

A total of 506 questionnaires were collected to gain a comprehensive understanding of the internal and external assessments of the materiality of ESG topics. Additionally, 21 interviews were conducted to thoroughly gather insights and recommendations from all cadres and employees in various business sectors. Based on the collected information and data, the Company has established its double materiality matrix for the year.

Reporting

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Screening

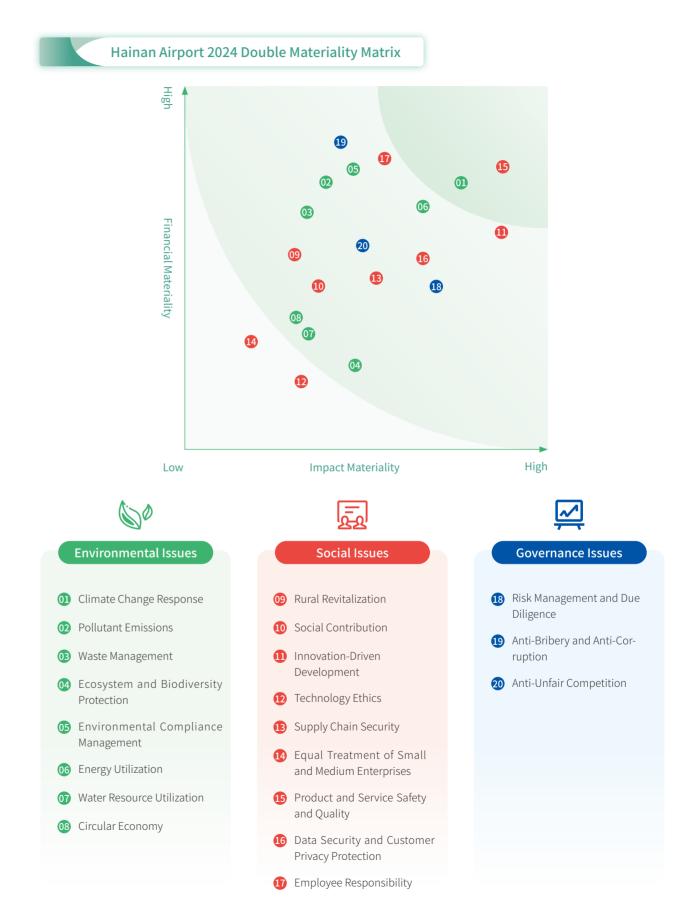
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Evaluating

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Analyzing

After a comprehensive evaluation of each topic's score, the materiality of the topics is classified into three levels i.e. High Materiality (Topics that hold both significant impact and financial materiality); Moderate Materiality (Topics that hold either significant impact or financial materiality), Low Materiality (Topics that hold neither significant impact or financial materiality). High-materiality topics are disclosed under the "Four Pillars" framework, while topics of moderate materiality are disclosed through standard reporting methods, and topics of low materiality are not disclosed for the time being.







Green Transition A Critical Pathway to Sustainable Development

In an era where the global community confronts the pressing challenges of climate change and resource scarcity, green transition has emerged as a pivotal pathway for human society to achieve sustainable development. Hainan Airport is actively advancing the shift from traditional operations to a green, low-carbon, circular, and sustainable model. Embracing green development, the Company is dedicated to building green airports, green hotels, and green shopping malls, striving to achieve sustained economic prosperity and the health and stability of ecosystems, thereby creating a brighter and more sustainable future.

Green airports

In order to support the Company's green and high-quality development as well as build a green and low-carbon airport brand, the Company remain steadfast in our commitment to creating a safe and efficient operating environment for aircraft while ensuring a healthy, convenient, and comfortable space for the public.

Case: Phoenix Airport commitment to building a "Dual Carbon Airport"

In December 2024, the China Civil Airports Association officially announced the results of the 2024 "Dual Carbon Airport" evaluation, with Phoenix Airport being awarded the title of a Two-Star "Dual Carbon Airport".

To promote the construction of "Dual Carbon Airport", Phoenix Airport has established a leadership team for energy and carbon emissions directly led by the Company's management and composed of the heads of each business department. Through continuous improvements to the organizational management structure, the leading team comprehensively coordinates and efficiently carries out the energy and carbon emissions management of Phoenix Airport. In terms of system construction, Phoenix Airport has formulated and issued a number of rules and regulation documents including the Special Plan for Green and Low-Carbon Development and the Energy-Saving Operation Plan (Trial), laying a foundation for further improving the level of "dual-carbon" management. Regarding energy-saving management, Phoenix Airport has introduced energy-saving renovation projects such as APU (Auxiliary Power Unit) alternative equipment and converted EV, and promoted the achievement of energy-saving and carbon-reduction goals through apron dispatch system, smart check-in system, power system centralized control center, equipment operation and maintenance center and data center room and other systems related to smart airports.

Construction of APU alternative equipment

The use of APU alternative equipment, which replaces aviation fuel with ground power, has significantly reduced aircraft carbon emissions and further enhanced operational economic efficiency by lowering fuel costs. At the same time, utilizing ground APU alternative equipment can also reduce aircraft operational noise and create multiple values for the airport and airlines in terms of energy-saving and carbon-reduction. This improves the air quality around the airport and effectively reduces noise pollution. In 2024, 31 sets of APU alternative equipment were put into use at the Phoenix Airport, including 18 sets of bridge-mounted equipment and 13 sets of ground-based equipment for remote-gate positions. According to estimates, the total carbon reduction amount of APU alternative equipment in 2024 was 25,382 tons of carbon dioxide equivalent.

Construction of new energy vehicles and charging piles

Since Phoenix Airport has introduced new energy vehicles (NEVs) through the "oil-to-electricity" conversion, the proportion of NEVs has been increasing year by year. The NEVs already in use include accessible boarding vehicles, bulk cargo loaders, garbage trucks, shuttle buses, follow-me cars, luggage tugs, and passenger boarding stairs etc. In 2024, the number of NEVs at Phoenix Airport was 221, accounting for 43.6% of its own-use vehicles. In 2024, these new energy vehicles achieved a carbon reduction of about 761 tons.

Phoenix Airport currently has 59 charging stations to support its NEV fleet, including 41 general-purpose stations and 18 special-purpose ones. In order to fully meet the charging demand of new energy vehicles in the airport area, the airport is vigorously promoting the construction of new energy projects and plans to build about 100 new charging stations to cover all power failure points in the controlled area, ensuring sufficient charging capacity for new energy vehicles in the airport area.

Green hotels

The Company is committed to building a high-level, high-standard, and high-quality green management structure to help the Company achieve quality and efficiency improvements, as well as high-quality innovative development, making "green" the defining feature of our hotel operations.

Case: The green development journey of Phoenix Airport Hotel

Phoenix Airport Hotel actively disseminates and practices the green principles of "safety, health, energy efficiency, and environmental protection". The hotel progressively achieves the goals of minimizing waste generation and maximizing resource utilization. Through the exploration of more effective green methods and technological means, the hotel has been honored with several "Green Hotel" awards.

Resource Conservation

- Clean plate campaign: Reducing food waste and minimizing kitchen waste.
- Green procurement: Prioritizing the selection of products with low energy consumption, low noise levels, and non-toxic materials, while avoiding excessively packaged items, and reducing solid waste generation; avoiding or minimizing the use of products containing chlorine and fluorine, chlorine-based bleaches, and bleached linens.

Circular Economy

- Plastic-free commitment: Using biodegradable tableware, garbage bags, inner packing and other materials.
- Solid waste resource utilization: Recycling paper, glass, cardboard, plastics, and other materials to enhance the reuse rate of solid waste. For non-reusable items, the hotel explores secondary uses, such as re-purposing discarded wood to make fruit sorting machines. For materials that cannot be recycled internally, the hotel collaborates with professional recycling companies for compensated recycling.

Waste Sorting

- Household waste sorting and disposal: Purchasing and deploying 358 waste bins with sorting functionality across hotel rooms, corridors, and waste disposal rooms to facilitate the classified disposal, collection, storage, and transportation of domestic waste.
- Standardized food waste management: Signing agreements with licensed food waste treatment companies to ensure daily collection and disposal of food waste. Daily record logs are maintained, and the main waste collection site is equipped with dry waste rooms and enclosed wet waste rooms, with the wet waste room temperature controlled below 19° C.

Green Operations

- Electronic meal vouchers: Implementing management measures for external personnel dining. A total of 204 electronic meal vouchers were sold, effectively reducing paper printing costs.
- Fully digital invoices: Encouraging guests to prioritize electronic invoices, reducing the need for mailing and lowering transportation and time costs.
- Paperless office:Introducing an intelligent electronic scale and tablet-based system to replace traditional paper-based goods acceptance processes, achieving paperless verification and acceptance.







Green shopping malls

The Company is committed to creating a healthy and environmentally friendly environment for guests, integrating environmental protection concepts into service details, continuously deepening green development practices, and contributing to the construction of a sustainable tourism ecosystem.

100% Signing rate of the Plastic-free Commitment Letter

Case: Deepening green operations at Haikou Mova Plaza

The Mova Plaza continuously optimizes its green operations and actively explores new energy-saving pathways. Through concrete actions, it exemplifies the principles of ESG. The plaza has been recognized with the Green Mall Label by the Department of Commerce of Hainan Province.



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The Mova Plaza implemented 13 energy-saving measures, including adjusting the nighttime on/off schedule of parking lot lights, optimizing mall illumination, and shutting down escalators in less crowded areas, etc. These efforts resulted in cumulative energy cost savings of RMB 433,000, effectively reducing energy consumption while improving operational efficiency. Additionally, the plaza innovatively adopted a central air-conditioning energy-saving contract management model, achieving an energy-saving rate of 12.50%, the annual energy savings of 247,300 kWh, carbon reduction of 127.28 tCO₂e, making a significant contribution to environmental protection.

In 2018, Mova Plaza initiated the construction of a rooftop photovoltaic power station with a designed capacity of 3.8 MW and a coverage area of nearly 40,000m2. The project was officially connected to the grid on January 1st, 2020, generating an average of 12 MWh daily and approximately 4.5 GWh annually, accounting for about 10% of the plaza's total electricity consumption. In 2024, Mova Plaza purchased 3.51 GWh of photovoltaic electricity, achieving annual carbon reduction of 2,263.59 tCO₂e.

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02 Green investment promotion

The Mova Plaza has successfully attracted Hainan's first Starbucks Greener Store, which promotes green consumption through the use of high-efficiency appliances and mercury-free LED lighting. The plaza also introduced Haikou's first modern Xinhua Bookstore, fostering a new cultural ecosystem with digital art and immersive experiences. Additionally, the leisure brand BENLAI was brought in, showcasing its commitment to environmental protection through the use of eco-friendly materials. In the future, Mova Plaza will continue to attract more green flagship stores, solidifying its position as a high-quality green mall.

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Green operations



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The Mova Plaza has enhanced its renovation management and developed strict decoration standards and procedures. A dedicated renovation supervision team has been set up to oversee material usage, construction methods, and waste disposal during renovations to ensure compliance with environmental standards. The plaza mandates that tenants use eco-friendly building materials, signing environmental agreements that require the use of materials meeting national or international green standards, such as low-VOC paints, non-toxic adhesives, and recycled flooring, thereby reducing harmful emissions at the source.

In property management, Mova Plaza promotes the use of energy-efficient appliances. It encourages and supports its tenants to adopt high-efficiency equipment such as LED lighting, energy-saving air conditioners, and smart temperature control systems to reduce energy consumption and carbon emissions while enhancing the customer experience. It has also implemented measures in key environmental areas, such as reducing plastic in merchant packaging, waste sorting, the "three-guarantees" sanitation management in front of stores, and promoting the "Clean Plate" campaign in dining establishments, to improve resource efficiency and environmental protection.

Magle

Hainan Airport Infrastructure Co., Ltd.



Spotlight 2

Safety on the Go **Digital Innovation Drives Intelligent Management and Control**

In December 2024, the "Smart Safety Control" platform jointly developed and designed by Hainan Airport was officially launched after successful commissioning. This integrated platform features four key modules: Safety Operations, Service Operations, Public Safety Operations, and Production Operations, complemented by backend management, interface management, and connected device visualization. It represents a significant milestone in the Company's ongoing initiative to pioneer innovative smart safety monitoring solutions. It also serves as a powerful driver for digital transformation in airport safety management, and has strengthened our commitment to benchmarking against world-class standards, developing a high-level safety paradigm, and promoting high-quality development.

With innovative safety management technologies, the platform has secured five core intellectual property rights, along with the second prize of the Outstanding Safety Management Case Award of China's Civil Aviation Sectorat the 2024 Smart Aviation Development Forum. It was selected as a 2023 Excellent Smart Civil Aviation Development Case, and was recognized as a demonstration project for transport airports in the Central-South China region.



In 2024

over **10,000** Active users on the platform

1.891

Safety documents shared

over **35,000**

over **310,000** Items benchmarked against regulatory au-Item inspected thorities and expanded regulatory matters

9.626 Manual provisions linked to oversight items

Overcoming R&D challenges to strengthen the safety foundation

As our subsidiaries experienced rapid business expansion, the traditional safety management systems can no longer address the challenges of unified supervision over multi-regional, large-scale, and diverse data types. The work safety business of our subsidiaries also urgently needs more comprehensive data solutions.

Since 2022, we have participated in the independent development of a new safety information platform. Through process optimization in system integration, network interoperability, convenient tool, and data visualization, we have optimized processes to enable data sharing and exchange among various businesses and systems.

Breaking down information barriers to enhance system integration

The platform's smart safety connectivity operates through three core components: system linkage, business linkage, and data linkage. First, it facilitates data exchange with industry safety and regulatory information systems, enabling efficient weakness analysis for operational safety and comprehensive industry benchmarking. Second, the platform integrates multiple systems, including mandatory self-inspections, security audits, and safety assessments, while providing safety monitoring and predictive alerts. It generates dynamic performance assessments based on an evaluation system comprising 8 dimensions and 30 safety performance indicators.

Furthermore, the platform has created a safety standards database featuring two lists: an "industry standards" list and a "policy manuals" list. By unifying standardized management procedures, a hierarchical manual structure, and a dynamic maintenance system, the platform provides online lifecycle management of business manuals, spanning their compilation, revision, and obsolescence, thereby providing standardized support for safety path supervision.

Enhancing data visualization to strengthen support for decision-making

The platform's visual statistical analysis capabilities deliver tailored interfaces for each management tier: executives focus on core business metrics and macro-level planning; managers track safety initiative progress and outcomes; execution teams highlight safety management tasks and goal completion within their operational responsibilities. This automated, multi-dimensional visualization system provides scientific data support for safety decision-making across all organizational levels.

Moving forward, we will continue our pursuit of technology-driven development and increase our investments in developing digital technologies. By advancing the application of intelligent solutions and innovations in airport safety management, we will contribute to building airports that are safer, greener, smarter, and more passenger-focused, and developing a strong civil aviation industry.



Hainan Airport Infrastructure Co., Ltd.

Spotlight 3



Economic Empowerment Growth Engine for Hainan Free Trade Port

As a key participant and promoter of the Hainan Free Trade Port (FTP), Hainan Airport injects strong momentum for it through expanded infrastructure, streamlined customs services, and innovation in the airport-related economy. We are dedicated to making the FTP as an "air bridge" for global connectivity and a core engine for the province's economic expansion, offering strong support for building the FTP as a strategic stronghold.

Upgrading core airport facilities

By advancing the expansion and renovation of airport clusters, the Company has continued to elevate Hainan's civil aviation capacity and global reach. These advancements reinforce our vital role in supporting the FTP's development.



Strengthening operational capabilities

The Company's subordinate Phoenix Airport and Boao Airport on Hainan Island, as participating units, cooperate with the "Civil Aviation Hainan Regional Operation Coordination Committee", which includes the Air Traffic Management Bureau of the Civil Aviation Administration of China, various airports, various airlines, and other multiple civil aviation units in Hainan, adhering to the development strategy of "one network in the sky, one chessboard on the ground, full-region integration," jointly enhancing Hainan civil aviation's overall support capability.

The Hainan regional operation coordination mechanism will break down geographical barriers to foster efficient synergies and complementarities for development. By enabling operational data sharing and optimizing integrated air-ground resource allocation, it will elevate airline services and flight efficiency, and pioneer a "Hainan Free Trade Port Model" for coordinated aviation operations.



Optimizing the international route network

We continue to expand our international aviation partnerships to position Hainan as an air hub bridging the Pacific and Indian Oceans. By implementing service measures, we aim to elevate our support for the travel of global passengers. In 2024, 71 international and regional routes were launched for airports in Hainan. At our three airports in the province, we recorded 16,000 international and regional flights with a throughput of 1,845,900 passengers, representing year-on-year increases of 176% and 206%, respectively.



In September 2024, Boao Airport opened its first regular international passenger route (Qionghai - Kuala Lumpur), ushering in a new era of global development. This milestone establishes a more efficient air bridge for Hainan's international exchanges and co-operation.



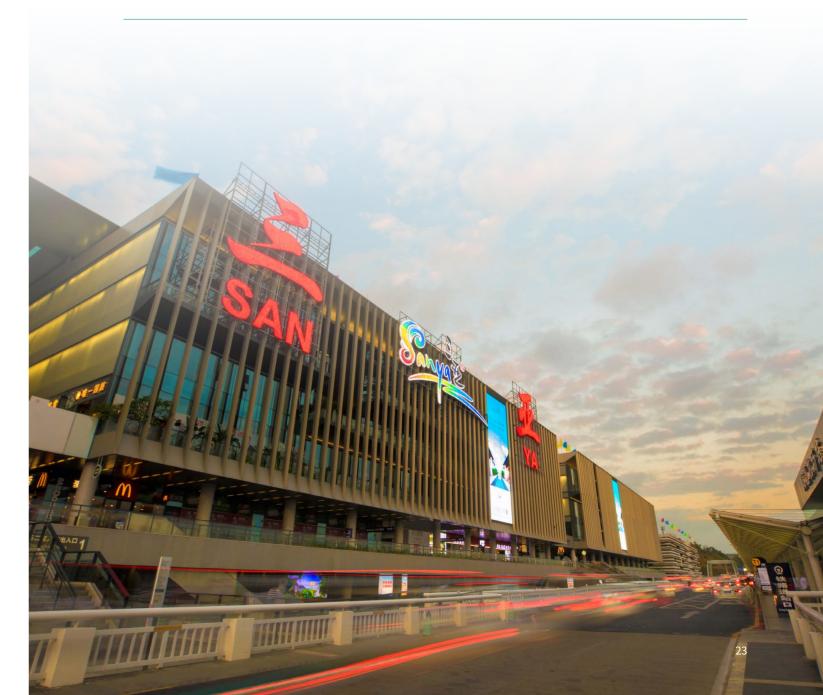
Boao Airport launches its first regular international passenger route

Enhancing airport clearance efficiency

Leveraging the development of "intelligent airports" as a key initiative, we fully apply technologies such as mobile internet and big data to deliver efficient and convenient travel experience for passengers. With the development of the Hainan Free Trade Port and more visa-exemption policies, we also continue innovating in customs clearance services to significantly improve passenger processing efficiency.

Case: Pioneering inspection innovation with the "one-machine-dual-screen" technology

In 2024, Phoenix Airport became the first civil aviation airport in Hainan to implement an integrated customs and security inspection system. This system applies the "one-machine-dual-screen" technology that enables real-time information sharing between customs and security authorities using a single inspection device. Passengers are allowed to complete both customs and security checks in one step, significantly streamlining their travel experience and further improving overall clearance efficiency.



Steady Progress Putting Sustainability Philosophy into Practice

Hainan Airport acts on the sustainable development principle through a comprehensive, multi-dimensional approach. Under the strong guidance of Party building, we harness collective strengths, optimize corporate governance to enhance operational efficiency, and steadfastly advance towards sustainable development.



Upholding Party Building

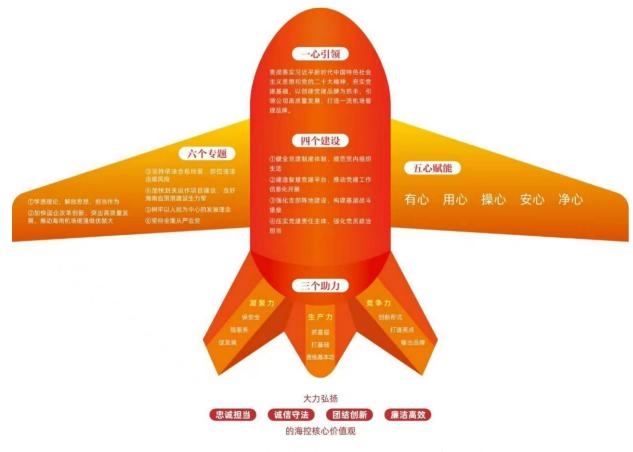
We have thoroughly studied and implemented the guiding principles from the Third Plenary Session of the 20th CPC Central Committee, integrating Party leadership and Party building throughout our corporate operations. By converting the Party's political and organizational strengths into competitive advantages for our business, we create the political foundation for developing a "professional, market-oriented and modern" airport enterprise.

Integration of Party building into business operations

We have fully integrated Party building into our Articles of Association. By explicitly defining the legal status and responsibilities of Party organizations in corporate governance, we have implemented a "dual-entry, cross-appointment" leadership structure. At the same time, we keep improving the decision-making and compliance management mechanisms of the Company's Party Committee for "major decision-making, key personnel appointments, significant investment decisions, and large capital expenditures."

Case: Developing a distinctive Party building brand

Under the leadership of the "Strengthening Party Building from Five Dimensions" initiative and with a vision to develop a worldclass airport Party building brand that reflects Hainan Free Trade Port's unique characteristics, we commit to growing into a professional, modern, and market-oriented airport group by championing Hainan Development Holdings Ltd.'s ethos of "Hard Work, Excellence in Service, and Dedication to Hainan." We also actively act on our core values of "loyalty, responsibility, integrity, lawfulness, unity, innovation, and efficiency." Through the "1-3-4-5-6" approach, it deeply integrates Party leadership with the airport management system.



Hainan Airport's integrated Party building and management system framework

Red-themed education programs

Party organizations at all levels of the Company have launched a variety of red-themed educational activities, and extended these programs to the primary level, project sites, frontline operations, and work teams. Party members carry out Party spirit education at sites including Yinggehai Salt Field, Murui Mountain, and Jinggangshan Revolutionary Base. Concurrently, we have strengthened our distinctive Party building program by successfully organizing annual primary-level Party affairs skills competitions for two consecutive years, which have significantly improved the practical competencies of primary-level Party organizations.

Case: Hainan Airport conducts a revolutionary-themed training program in Jinggangshan

In August 2024, Hainan Airport organized an immersive red-themed study-tour training program in Jinggangshan, which is celebrated as the "Cradle of the Chinese Revolution." The delegation comprised over 40 mid-level executives from the Company's headquarters and subsidiary leadership members. They received comprehensive training, featuring lectures by distinguished professors from the China Executive Leadership Academy Jinggangshan (CELAJ), interview-based teaching session with descendants of revolutionary heroes sharing heroic legacies, and field studies at significant historical sites including the Jinggangshan Revolutionary Museum, Jinggangshan Revolutionary Martyrs Cemetery, and Ciping Revolutionary Heritage Complex. This intensive learning experience provided participants with three-dimensional perspectives on the Jinggangshan revolutionary struggle, fostered a deep appreciation for the arduous journey of establishing the Jinggang Mountains Revolutionary Base, and internalized the timeless values of the Jinggangshan Spirit.

Full and rigorous Party self-governance

To fully implement the requirements for Party governance and strict self-governance in state-owned enterprises, we have issued the Key Tasks for Implementing the Primary Responsibility for Full and Rigorous Party Self-governance in 2024, which includes 52 specific tasks across eight key areas. We have earnestly fulfilled our political duty to oversee Party organizations and ensure their effective governance. Built on solid steps to ensure that officials do not have the audacity, opportunity, or desire to become corrupt, we continue our efforts to build a clean Hainan Airport.



The meeting on improving Party conduct, building integrity, combating corruption, and consolidating the initiative to build a clean Hainan Airport



The study-tour training program in Jinggang shan





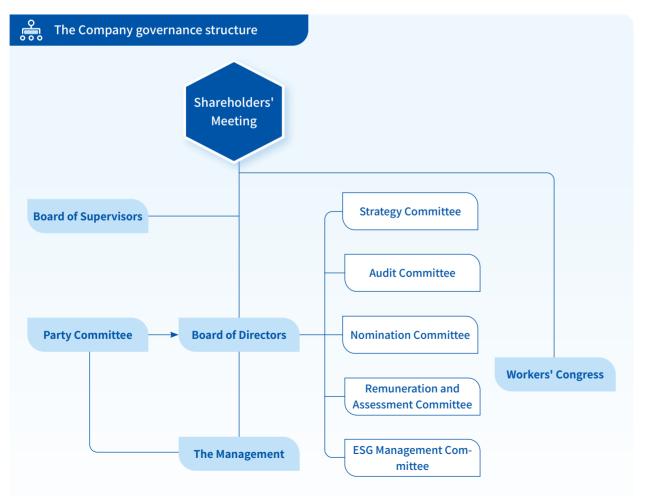
Reinforcing Corporate Governance

The Company continues to strengthen our governance foundations on all fronts, and steadily enhance our governance capabilities to lay a solid foundation for sustainable development.

Governance framework enhancement

In full compliance with the Company Law of the People's Republic of China, Securities Law of the People's Republic of China, and applicable laws and regulations governing listed companies' operations, we have strengthened our modern corporate governance system with Chinese characteristics, and established a robust "five-tier governance structure," which includes the Shareholders' Meeting, Board of Directors, Board of Supervisors, the Party Committee, the Workers' Congress, and the Management Team. Each performs its functions with seamless cooperation. This framework delivers efficient decision-making and execution, helping protect the interests of all stakeholders and the Company itself.

In September 2024, the Shareholders' Meeting reviewed and approved the proposal to amend the Company's Articles of Association, with the aim of improving the dividend distribution mechanism so that shareholders and investors can share our growth and success.



Board development

In strict compliance with the Company Law, the Company has developed and refined relevant systems in accordance with operational needs. Our corporate governance structure consists of the Shareholders' Meeting, Board of Directors, Board of Supervisors, Party Committee, and the Management, ensuring the fulfillment of respective duties.



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	Sharehold- ers' Meeting		Specialized commit- tees under the Board		
Number of meetings held	5	13	11	3	9
Number of proposals deliberated	21	43	24	3	17

Information disclosure management

In strict compliance with applicable laws, regulations, and the Company's Articles of Association, we rigorously enforce the Information Disclosure Management Policy, Internal Reporting System for Material Information, and External Information Submission Management Policy. We are dedicated to continuously improving the quality and transparency of information disclosures, ensuring all shareholders, especially minority shareholders, have equal opportunities to access true, accurate, and complete information in a timely manner.



Investor relations management

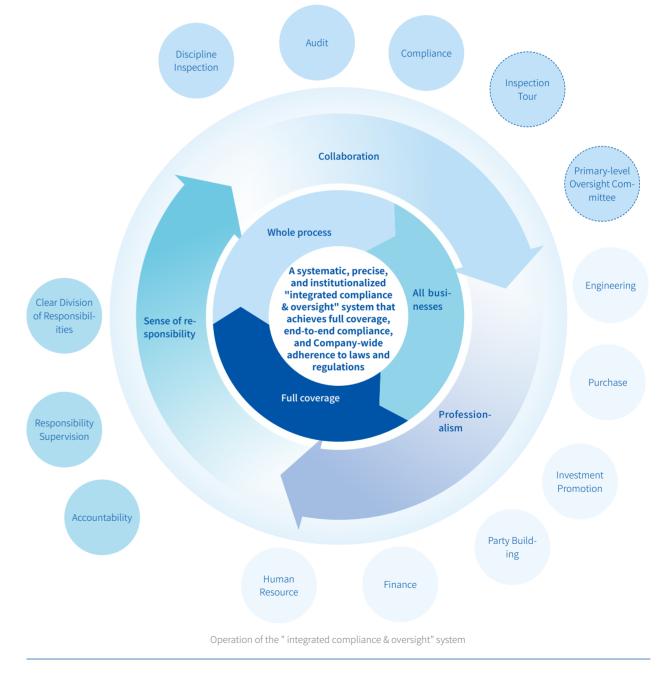
We continuously explore and innovate in investor relations management. Aligning with digital trends such as the internet and new media, we complement traditional communication channels (e.g., conference calls and on-site surveys) with modern approaches, including online roadshows, the Shanghai Stock Exchange (SSE) E-interactive platform, and online performance briefings, to foster proactive engagement with investors. By attentively listening to feedback from institutional investors, we strive to elevate our corporate governance standards.





Case: Developing an innovative supervision framework and creating a " integrated compliance & œ∕ ∕ oversight" system

In 2024, Hainan Airport formulated and released the Plan for Building an Integrated Compliance & Oversight System. The Risk Control Department, the Discipline Inspection Office, and the Audit Department established a collaborative work mechanism by incorporating various compliance and oversight functions. While fulfilling their respective statutory duties, this mechanism vigorously advanced the Company's integrity-driven, compliant, and high-quality development. This effort contributes to building a "three-comprehensive and three-specialized" compliance and supervision system — characterized by full-process, full-business, and full-coverage operations, and defined by responsibility-based, collaborative, and professionalized management. In the past year, this cross-functional mechanism conducted political supervision covering 16 business entities and primary-level Party organizations, plus 6 management projects, and implemented 5 special inspections of engineering, procurement and financial management as well as investment promotion. Furthermore, it had routine monitoring of financial initiatives, real estate projects, and safety operations, creating an end-to-end, universal, and well-operating supervision mechanism spanning all business lines.



Striving for Stable and Compliant Operations

We work to build a strong foundation for the Company's steady and sustainable growth in a complex and ever-changing market, thereby creating long-term value for shareholders, clients, and society.

Compliance management and internal control

The company has been continuously reviewing and updating our internal regulations. Specifically, we have revised corporate regulations, such as the Regulation on Internal Audit Management and the Administrative Measures for Internal Audit Quality Control, and formulated the Three-Year Action Plan on Building a Compliance Management System. In addition to addressing issues identified in daily audits, compliance reviews, and legal consultations, we actively strengthen compliance training and promotion by organizing multi-level compliance training programs of different forms.

In the face of various internal and external risks, Hainan Airport has established a comprehensive and scientific risk management system. Leveraging advanced risk identification tools and methodologies, we conduct holistic and systematic analyses of market risks, policy risks, operational risks, safety risks, etc., and accurately identify hazards by analyzing the Company's business characteristics and development strategies. In 2024, we assessed 189 risks and identified 358 hazards, for which we developed targeted mitigation measures.



Compliance and legal culture promotion initiatives organized

over 850 Employees participated

Integrity management

We have been improving our integrity policies, formulating and issuing corporate documents such as the Work Plan for Deepening and Consolidating the Construction of a Clean and Honest Hainan Airport and the Integrity Risk Prevention and Control Manual. All leadership and employees across the Company and its subsidiaries are required to build up awareness of integrity risk prevention and strengthen the integrity risk control system. In 2024, the Company recorded zero practices against integrity.

We address identified issues through innovative, research-driven auditing methodologies, and have developed a scientific rectification framework, operational mechanisms, and clear pathways to effectively translate audit findings into better governance performance. In 2024, we conducted 22 comprehensive audits spanning executive performance, business operation, and ethical conduct across all departments, including one specialized ethics audit focusing on anti-corruption and anti-money laundering compliance.

Case: Pioneering a PDCA approach for full-process integrity risk control

To strengthen end-to-end integrity risk control across engineering processes, Hainan Airport innovatively introduced a PDCA (Plan-Do-Check-Act) integrity management model, deeply integrating clean governance with project execution.

"Plan" serves as the critical foundation, involving the analysis of all integrity vulnerabilities and establishing a robust project governance system; "Do" and "Check" are the key approaches, which help identify systemic weaknesses during project execution, refine policies continuously, and strengthen accountability mechanisms with whole-process compliance audits; "Act" is the ultimate objective, which aims to fortify leadership's and employees' resilience against corruption by conducting in-depth analysis of the ideological roots of disciplinary violations and learning from the lessons.

Case: Hainan Property Management organizes an anti-corruption and integrity education campaign

In January 2024, Hainan Property Management organized an anti-corruption and integrity education campaign themed "Learning from Cases and Maintaining Constant Vigilance" at Haikou Anti-Corruption Education Base, with nearly 90 managers and employees participating. The attendees toured two exhibition zones - "Cutting Off the Tentacles of Corruption" and "Reflecting on the Harms of Greed," both presenting sobering cases that deeply resonated with participants. Following the tour, staff members unanimously committed to using these cases as warnings for self-reflection, maintaining constant vigilance against corruption, and strengthening integrity awareness. The campaign effectively reinforced the Company's culture of clean governance.



Hainan Property Management organizes an anti-corruption and integrity education campaign

Anti-unfair competition

We strictly abides by the Anti-Unfair Competition Law of the People's Republic of China, is committed to maintaining fair competition order in the market, and protecting the legitimate rights and interests of itself and its business partners. The Company promises not to engage in unfair competition such as false propaganda, monopolistic behavior, and infringement of trade secrets. During the reporting period, the Company did not have any lawsuits or major administrative penalties due to unfair competition.

Supplier management

Guided by the principles of fairness, impartiality, and transparency, we continuously enhance our supplier management system. We have compiled the Manual for Material and Service Pro*curement* and other regulations to strengthen the lifecycle oversight of suppliers - from access and utilization, to performance assessment and exit management. In 2024, we improved our supplier access mechanism, implementing stringent qualification criteria to comprehensively assess suppliers' credibility, product quality, production capacity, and environmental compliance.

To strengthen contract management regarding business partners, we mandate the inclusion of integrity clauses in all contracts. which specify whistleblowing channels and define anti-corruption obligations. In 2024, we signed the Supplier Integrity Pledges with all suppliers, to eliminate improper transactions and standardize procurement processes.



immediate family members of

the Company and its subsidiar-

and their immediate family

members of the Company and

its subsidiaries off the books.

- Prohibit the recruitment or use of child labor;
- ies under any name or reason; • Never discriminate against job seekers or employees based on • Never offer bribes or kickbacks gender, race, religion, age, etc.; to any executives, employees,
 - Encourage employees to participate in labor unions, associations, and other organizations, and actively carry out democratic management, including democratic communication.







- Carry out production under the premise of not harming the environment or minimizing environmental damage;
- Fulfill energy conservation and emission reduction obligations, taking proactive and responsible environmental actions, and applying environmentally friendly technologies;
- Reduce air, water, sound, light, and other pollution caused by production and operation, playing an active role in abating pollution that has occurred, and controlling the spread of pollution;
- Disclose information to the public in a timely manner and accepting public supervision.

Green Development Fostering a Human-nature Harmony

Hainan Airport has always upheld the concept of "resource conservation, environmental friendliness, emission reduction for low-carbon development, and operational efficiency". By implementing the strategic plan for building green airports during the "14th Five Year Plan" period, the Company develops green buildings, practices green operations, and progressively establishes a sound environmental management system. In response to climate change, we maximize the potential of energy conservation, emission reduction and resource efficiency, promoting the Company's high-quality green development.



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Tackling Climate Change

In the face of the climate change issues of global concern, the Company actively supports China's "carbon peaking and carbon neutrality" strategic deployment, and implements the Opinions of the Central Committee of *the Communist Party of China and the State Council on Completely, Accurately and Comprehensively Implementing the New Development Concept and Carrying out Carbon Peaking and Carbon Neutrality, the Action Plan of the State Council for Carbon Peaking by 2030*, as well as the work requirements of governments at all levels and industrial authorities. Considering the impact of climate change on our operations, we manage climate-related issues from four perspectives i.e. governance, strategy, risk management, metrics and targets to optimize the climate governance structure and enhance our ability to tackle climate challenges.

Climate governance

To address the pressing challenges posed by climate change, the Company has actively responded by continuously enhancing our expertise in climate governance. We are committed to improving our climate governance capabilities and systematically advancing our climate-related initiatives.

Governance Level	>>>>	Board of Directors	 Responsible for developing the mid-term and long- term develop- ment goals related to climate change issues
2. Management Level	>>>>	ESG Man- agement Committee	 Guides the implementation of climate-related goals Coordinates the work related to climate change
Execution Level	>>>	ESG Task Force	 Appoints leaders in charge of green airports, green buildings, green construction, and green offices Organizes an internal professional team and invites external experts to jointly identify climate-related risks and opportunities and formulate climate-related action plans



Climate strategy

At Hainan Airport, climate change response remains an integral factor in our corporate development strategy. To better understand the actual and potential impacts of climate change on the Company's business, strategy and financial planning, we focus on optimizing the energy structure, improving energy efficiency and building green facilities. While mitigating the risks of climate change, we seize the opportunities brought by it, enhance the Company's resilience to climate change and promote the implementation of climate-related goals.

The Company has analyzed the probability of different risks and opportunities and their short-term, medium-term and long- term impacts by communicating with different business departments and industry experts. Accordingly, we have identified the potential financial impacts of each risk and opportunity.

Identification of major climate risks at Hainan Airport

Risk Type	Climate-Re- lated Risks	Time Frame of Impacts	Current and Expected Impact	Potential Finan- cial Impact	Risk Management and Response Measures
Transition risks	Policy and legal risks	Short, medium and long-term	 Policy system and relevant action plans based on the "carbon peak- ing and carbon neutrality" goals. As the government strengthens environmental supervision, GHG emissions will face more stringent emission standards and penalties. The government's policies and regulations related to climate change are likely to put forward higher requirements for the energy efficiency of public utility buildings and the utilization of renewable energy, improve building facility standards, and extend construction, operation and delivery timelines. 	 Increase in compliance costs. The increase in operating costs due to higher standards and the resulting longer construction, operation, and delivery timelines. The increase in funds for investing in and developing renewable energy. The increase in carbon footprint-related accounting costs. 	 Keep updated on the development of domestic and foreign policies, evaluate their impact in advance, and plan response measures. Set carbon reduction targets and develop targeted measures to strengthen the management of climate change response. Promote the use of new energy and renewable energy. Implement intelligent management. Adopt energy-saving and environmentally-friendly products and technologies as well as sustainable building and operation modes.
Transition risks	Market risk	Short and medi- um-term	 Green concept affects the supply-demand relationship. The inclination of consumers for green travel and consumption poses higher challenges to product and service experiences. The increase in traditional energy prices may lead to higher costs for production facilities that do not use renewable energy. 	 Market share affects sales revenue. The carbon reduction costs of suppliers may be converted into procurement budget, resulting in increased production and operation costs. 	 Develop flexible operation management systems and plans, and adjust market strategy and planning in a timely manner. Continuously improve service quality to meet the diverse needs of consumers. Improve the ESG manage- ment mechanism of suppli- ers.

Risk Type	Climate-Re- lated Risks	Time Frame of Impacts	Current and Expected Impact	Potential Finan- cial Impact	Risk Management and Response Measures
Transition risks	Reputation risk	Medium	 Stakeholder concerns. The concerns and demands of external stakeholders regarding climate change are gradually increasing. Enterprises need to set an example, encourage a low- carbon economy, and avoid behaviors that damage the ecological environment. Otherwise, they will not receive the support of stakeholders, which will then have an adverse effect on the Company's brand and reputation. 	 The Company will be faced with investor scrutiny and pressure, affect- ing financing capabilities. The increase in ESG man- agement costs leads to higher operating expenses. 	 Seek more business opportunities for low-carbon transformation and contribute more leading low - carbon development solutions to the industry. Provide partners with fair resources and knowledge sharing, and join hands towards green transformation.
Physical risks	Acute risk	Short-term	 The frequency and intensity of extreme/special weather are increasing. The production and operation of the Company are temporarily interrupted due to special/extreme weather such as typhoons, thunderstorms and hurricanes. The facilities and equipment of the Company are damaged due to special/extreme weather such as typhoons, thunderstorms and hurricanes, which affects the routine production and operation. Extreme/special weather such as typhoons, thunderstorms, and hurricanes indirectly causes fluctuations in passenger flow and uncertainty in freight business, which affects the stability of production and operation. 	 Assets are damaged and cannot be used, or need to be repaired and replaced, resulting in a decrease in net assets and an increase in production and operation costs. Production interruptions and delays lead to a decrease in business 	 Develop emergency plans for extreme/special weather, improve the emergency management system and upgrade the risk warning system. Allocate professional maintenance and trou- bleshooting teams. Keep daily maintenance and periodic inspec- tion of facilities and equipment, and prepare sufficient materials for unexpected needs. Strengthen close rela-
risks	Chronic risk	Medium and long-term	 Higher temperatures and more severe heat-waves During periods of high temperature or heat-waves, energy demand increases and the power supply load is greater. Continuous high temperatures may increase the wear and tear of mechanical equipment, affecting its service life. Climate warming leads to a rise in sea levels. The rise in sea levels will exacerbate storm surge disasters in coastal areas, posing a threat to production, operation and infrastructure. 	income. • Insurance premiums and claims cost increase.	 tionships with partners to better adapt to market fluctuations through timely information sharing and joint planning. Join hands with partners to take carbon reduction actions, establish a collaborative mechanism, and enhance the resilience of the value chain in response to climate change.

Note: The time horizon definitions for Hainan Airport are as follows: Short-term refers to the Company's sustainability reporting period (within 1 year inclusive). Medium-term covers 1 to 5 years (inclusive) after the sustainability reporting period. Long-term indicates periods beyond 5 years after the sustainability reporting period.

Identification of main climate opportunities for Hainan Airport

Opportunity	Climate-Related Opportunities	Time Frame of Impacts	Current and Expected Impacts on Business Models and Value Chains	Potential Financial Impact	Risk Initiative Manage- ment and Response Measures
Resource Man- agement	Low emissions and renewable energy	Short and medi- um-term	 Reduce GHG emissions and other pollutant emissions, and have positive impacts on mitigating climate change and protecting ecosystems. Increase opportunities for the develop- ment of clean energy technologies. 	• The improve- ment of energy efficiency reduces oper- ating costs.	 Promote and optimize the energy management sys- tem to gradually achieve energy-saving and car- bon-reduction goals. Optimize the energy struc- ture and increase the use of clean energy.
Products and services	Green consump- tion and green buildings	Short and medi- um-term	 Attract and meet more consumers' demands for green travel and consumption, and enhance the brand image Reduce property energy consumption and improve environmental adaptability through energy- saving renovation and green building measures. Highlight efforts and achievements in sustainable development and ecological protection to attract more environmentally-conscious consumers to choose to stay. 	 Increase sales revenue of low- carbon products and services. Obtain government subsidies and other preferen- tial policies to reduce costs. 	 Continuously improve product and service quality to meet different consumer needs. Promote green consump- tion patterns and expand opportunities for more green services.

Note: The time horizon definitions for Hainan Airport are as follows: Short-term refers to the Company's sustainability reporting period (within 1 year inclusive). Medium-term covers 1 to 5 years (inclusive) after the sustainability reporting period. Long-term indicates periods beyond 5 years after the sustainability reporting period.

Climate risk management

climate-related risks and opportu-

nities and judge their materiality

according to the probability of risks

and their financial and non-finan-

cial impacts.

The Company has been constantly improving our risk management framework and related risk management processes, and pay special attention to their application in the risks and opportunities related to climate change.



• We develop relevant risk and opportunity response strategies according to the materiality of assessed risks and opportunities as well as the complexity of response plans and required resources, and with reference to the Company's climate action plan.

Manage risks

Respond to risks

• There is an ESG Task Force responsible for the routine management of climate-related work, coordinating and cooperating with business departments to promote the specific implementation and progress reporting of climate actions.

Climate metrics and targets

The Company has established climate-related metrics and targets to track our progress in managing climate risks and opportunities, and steadily advance our initiatives on addressing climate change.



Case: Carbon neutrality certification for the zero-carbon building complex at the Internet Finance Building

In alignment with China's strategy of carbon peaking and carbon neutrality and our commitment to becoming a top performer in this arena, we have undertaken both short-term and long-term measures to transform the Internet Finance Building into a "zero-carbon" headquarters building.

In the short term, we offset the carbon footprint generated from purchased electricity by subscribing to green electricity certificates. Additionally, we plan to purchase carbon credits in the voluntary emission reduction market to compensate for emissions generated by natural gas usage. In the long term, we are integrating energy-saving renovations and enhancing green elements within the building to reduce overall electricity costs. Specifically, we are upgrading the air conditioning systems in our headquarters to be more energy-efficient, thereby decreasing total electricity consumption. Furthermore, we are constructing distributed ground-mounted photovoltaic carports to supply green electricity to the building to meet its partial need. The majority of the remaining electricity requirements will continue to be offset through the acquisition of green electricity certificates, gradually achieving cost-effective zero carbon emissions for the entire headquarters building.

In 2024, we offset 13.5184 GWh of purchased electricity through green electricity certificates, accounting for 18.33% of total purchased electricity.



Optimizing Resource Utilization

The Company actively fulfills our environmental responsibilities by continuously enhancing our environmental management system and prioritizing resource conservation and energy efficiency across all aspects of operations. Through effective measures such as energy saving, water conservation, and material efficiency, we strive to minimize our environmental impact and ultimately build a resource-efficient and eco-friendly green enterprise.

Energy conservation and consumption reduction

The Company complies with the *Energy Conservation Law, the Renewable Energy Law, the Electric Power Law,* and other applicable Chinese laws and regulations. With policies for energy conservation and efficient utilization in place, we also continuously enhance our energy management system and integrate energy management as the cornerstone of our efforts to reduce energy consumption, driving the implementation of various energy-saving initiatives.



Facility and equipment management

- Utilize energy-efficient light sources and make the most of natural light to avoid unnecessary use of artificial lighting.
- Ensure lights are turned off when not in use, and avoid "always-on" lighting.
- Set air conditioning temperatures to no lower than 26°C in summer and no higher than 20 °C in winter.
- Configure office equipment to automatically enter low-energy sleep mode; turn off computers, printers, and other devices promptly after work, and ensure power strips are switched off



Hainan Property Management was certified by the ISO 50001 Energy Management Systems



Development and utilization of clean energy

The Company has increased the use of clean energy by accelerating the application of (oil-to-electricity) converted EVs and NEVs within our airports. To support this transition, we continue to enhance charging infrastructure to meet the needs of both company-owned and external vehicles. Additionally, we have fully utilized rooftop space to expand photovoltaic installed capacity, leveraging renewable energy to offset carbon emissions generated by our business operations.

Case: Hainan Airport Industry advances toward a "green park" with rooftop PV module installation

In 2024, Hainan Airport Industry focused on constructing key projects such as the aviation special cargo "super operator" project, the aviation technology R&D base project, the high-end aviation OEM manufacturing project, and the aviation logistics public service center project. The park has a total roof area of approximately 86,250m2. The installed capacity of rooftop photovoltaic power generation system is 8.6MWp: The park also has a wind power generation capacity of 120kw from small wind turbines and a supporting energy storage system of 5MW/10Mwh.

After the project is completed and put into operation, the park will adopt a "self-generation for self-consumption with surplus electricity fed into the grid" model, prioritizing power supply to enterprises within the park. In addition to receiving preferential electricity rates, enterprises will also benefit from government energy conservation and emission reduction subsidies (if applicable) and a share of carbon credit revenues.

According to estimates, after the project is put into operation, the total electricity generation will be 257.645 GWh/year, reducing carbon dioxide emissions by 257,500 tons/year, sulfur dioxide emissions by 7,700 tons/year, nitrogen oxide emissions by 3,800 tons/year, and particulate matter emissions by 70,200 tons/year.

Improvement of water utilization efficiency

The Company is dedicated to achieving optimal water resource allocation and conservation through measures such as optimizing water management, promoting water-saving technologies and equipment, and enhancing the recycling of water resources. Our efforts are directed towards comprehensive improvement of the water efficiency, thereby contributing significantly to a water-saving society.

Improving water conservation management

- Prohibit runaway, overflow, dripping, and leaking; ensure faucets are turned off promptly to avoid continuous water flow.
- Install water meters on key water supply branches for landscaping, water features, and garages; conduct regular meter readings to monitor usage and promptly analyze and address any anomalies.

Applying water-saving fixtures

- Install automatic sensor-activated flush valves in restrooms and sensor faucets for hand basins. maintaining water pressure within 0.15 MPa.
- Utilize sprinkler technology with optimized scheduling to maximize water efficiency in landscape maintenance.

Water recycling and reuse

- Construct a rainwater collection and reuse system; collected rainwater undergoes coagulation, filtration, and disinfection before being repurposed for landscape irrigation, façade cleaning, and garage washing.
- Construct a reclaimed water treatment system; treated wastewater is stored in a reclaimed water reservoir and used for landscaping and road surface spraying.

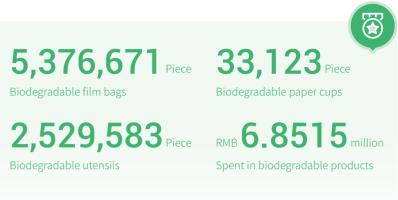
1,459,424.42 tons Total water consumption

136,103.36 tons

Reuse of reclaimed water

Use of biodegradable plastics

In line with the Work Plan of Plastic Pollution Control in Civil Aviation Industry (2021-2025) and the Regulations on the Ban of Single-Use Non-Biodegradable The Company is committed to promoting the use of biodegradable plastics across airports, cafeterias, hotels, commercial operations, and other relevant locations. This initiative aims to reduce pollution from single-use non-biodegradable plastics, protect and improve the environment, and contribute to the advancement of the National Ecological Conservation Pilot Zone.



Strengthening Pollution Prevention and Control

In strict accordance with relevant environmental protection laws and regulations, the Company continuously improves our environmental protection management system, closely monitor and regulate the management of waste gases, wastewater, waste materials, and noise generated during construction and daily operations. With higher standards, we are committed to safeguarding the blue sky, clear waters, and clean land, while minimizing the impact of our operations on the surrounding environment. During the reporting period, the Company was not subject to any administrative penalties due to environmental incidents.

Case: Phoenix Airport issues the Management Measures on Environmental Protection

Phoenix Airport has always been proactive in planning and advancing the improvement of its environmental protection system and institutional development. After communicating with government functional departments such as the Sanya Municipal Bureau of Ecology and Environment and Sanya Municipal Bureau of Coordinated Administrative Law Enforcement for Urban Management, as well as authoritative environmental assessment departments like Hainan Energy Conservation and Emission Reduction Association and the Sanya Municipal Environmental Protection Association, the airport formulated and issued the Management Measures on Environmental Protection. The document improves the environmental protection management system at Phoenix Airport, putting people first to promote sustainable development at the airport. It also urges all departments to carry out their work in an orderly manner under the premise of maximum environmental protection.

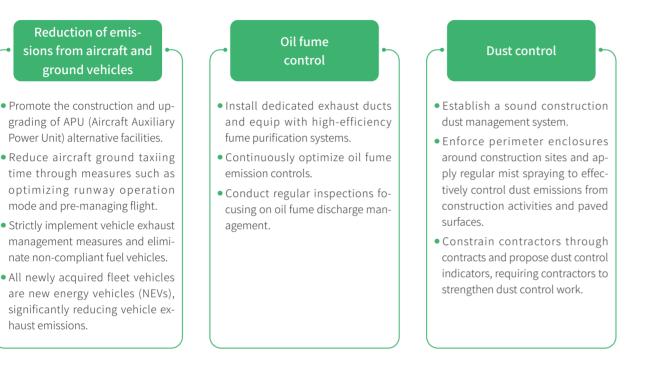


Tangshan Airport, Manzhouli Airport, Hainan Property Management, Island Business were certified by ISO 14001 Environmental Management Systems



Waste gas management

The Company strictly complies with the Law on the Prevention and Control of Atmospheric Pollution, the Integrated Emission Standard of Air Pollutants, and the Standard for Pollution Control on the Municipal Solid Waste Incineration, among other relevant Chinese laws and regulations. We enforce rigorous controls on all sources of air emissions, ensuring compliance with clearly defined emission standards and management measures. By employing effective measures and technological means, we strictly control waste gas emissions to minimize pollution to the atmospheric environment.



Wastewater management

In accordance with relevant Chinese laws, regulations, and standard documents such as the Law on Prevention and Control of Water Pollution, the Comprehensive Discharge Standards of Water Pollutants, and the Regulations on Urban Drainage and Sewage Treatment, the Company manages domestic sewage, industrial wastewater, surface water, and rainwater, constantly improving our management efficiency and quality.

829,621.32 tons Total domestic wastewater volume

100 Compliance rate of wastewater treatment

Case: Yichang Airport actively engages in wastewater treatment

Yichang Airport prioritizes green development and has allocated a special fund of RMB 70,000 for wastewater treatment in the airport area. The airport has organized a comprehensive inspection of the separation system for wastewater and rainwater, examined the pollution discharge situation of buildings within the airport area and resident units, and promptly corrected any identified pollution issues. This ensures that wastewater is effectively treated and no longer causes pollution to the surrounding environment. Additionally, the airport repaired and expanded the old and damaged main pipelines in the airport area, significantly improving the operational efficiency and treatment capacity of the wastewater discharge system.

Waste management

In compliance with the relevant Chinese laws, regulations, and standards, such as Law on the Prevention and Control of Environmental Pollution by Solid Wastes, the Technical Policy for the Prevention and Control of Hazardous Waste Pollution, and the Provisions on the Administration of Urban Construction Garbage, the Company strictly implements waste sorting requirements. Besides centralized collection of aviation waste, domestic waste, construction waste, and hazardous waste, we engage in qualified third parties for the transportation and compliant disposal of these wastes, thereby minimizing the environmental impact caused by waste discharge.



Management and control of aviation waste and domestic waste

- Establish an aviation waste transfer and treatment management system, develop standard operating procedures and maintain detailed records.
- Develop a classification guide in accordance with waste management regulations and the specific characteristics of aviation waste, which facilitates the separate collection of recyclable and non-recyclable materials, thereby ensuring their proper reception and removal by third-party disposal agencies.

Construction waste management and control

- produced by construction units. Establish a classified collection

6,230.58 tons 0.58 tons Total non-hazardous waste generated

Noise management

In accordance with the Law on Prevention and Control of Pollution From Environmental Noise, the Regulation on the Management of Civil Airports, and other relevant Chinese laws, regulations, and standards, the Company has improved our internal noise management system. This underpins effective noise control throughout the entire lifecycle of design, construction, and operation at airports, construction sites, and commercial operation venues, providing a quieter and more comfortable environmental experience.

Fixed noise sources

- Effective measures such as the reasonable arrangement of layout and strengthening of equipment maintenance are taken.
- Regular inspections are conducted in key noise source areas, and if necessary, technical modifications are made to reduce noise impact.



Mobile noise sources

- Supervision is strengthened regarding aircraft test runs and noise levels during parking.
- Efforts are made to optimize flight procedures to reduce noise levels at sensitive points.
- Noise management requirements and environmental inspection responsibilities are included in construction contracts.

Protecting the Nature

The Company actively practices the concept of nature conservation to strive for green development. In accordance with Chinese laws and regulations such as the Law on Environmental Impact Appraisal, the Regulations on Environmental Management of Construction Project, the Catalogue for the Classified Administration of Environmental Impact Assessments for Construction Projects, and the Regulations on Planning Environmental Impact Assessment, we have improved our Management Measures for Public Safety and Environment Protection. Committed to the principles of respecting, adapting to, and protecting nature, we strive to reduce our impact on ecosystems, and work towards building a beautiful world where all living things coexist harmoniously.

Green buildings

The Company adheres to the core concept of "sustainable buildings" and strive to achieve harmonious coexistence between buildings and the natural environment throughout their entire lifecycle. From the planning and design, construction, and operation management of buildings to their final demolition and reuse, we fully consider the environmental impact, minimize resource consumption and waste emissions. Our goal is to create healthy, comfortable, and efficient living and working environments for humans.

Case: Hainan Center project obtains LEED-CS (Core and Shell) Gold Pre-Certification

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The Hainan Center project has obtained the LEED-CS pre-certification, indicating that the project is recognized for its innovative green building technologies and design strategies, energy-saving and water-saving measures for buildings, quality, healthy and comfortable indoor environment, and energy conservation. It has reached a high level in terms of green building and sustainable development.



LEED-CS Gold pre-Certification of Hainan Center Project

Green construction

A special pollution prevention plan conforming to LEED and green construction requirements is developed for the construction phase to prevent pollution caused by construction activities. Construction waste management is planned and implemented, with records of recycling and landfill amounts maintained. Regular inspections and documentation of pollution prevention measures during construction are conducted.

Green design

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The project is planned and designed in accordance with international environmental protection and energy-saving standards to reduce energy consumption and emissions. The design can manage stormwater runoff from rainfall events at the 85th percentile frequency through ecological stormwater management measures (LID). Outdoor landscape paving utilizes high-reflective materials and light-colored paving materials to mitigate the heat island effect.

Green operations

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The project plans to conduct chiller energy optimization to improve chiller efficiency, with an aim to enhance operational energy efficiency and continually build the quality brand of building services, while saving operational costs. The fresh air volume monitoring systems for air handling units, carbon dioxide concentration monitoring in high-density areas, and carbon monoxide concentration monitoring in underground garages are in place. These measures ensure safe and efficient operations while reducing the proportion of electricity consumption by the building.

Case: Haikou Jiangdong New Area F07 Project wins One-Star Green Building Standard Rating

Upholding the design principle of green buildings, the Haikou Jiangdong New Area F07 Project actively addresses climate change and optimizes resource utilization, which reflects a high regard for environmental protection and sustainable development. An area of 96,638.47 m2 in the project meets the green building evaluation standards.

Material selection and design

The project utilizes highly efficient insulation materials such as extruded polystyrene foam plastic and inorganic insulation mortar, along with aluminum alloy windows paired with argon-filled double-glazed glass, significantly enhancing the building's thermal insulation performance. The design fully considers the load-bearing capacity and functional use of the building, employing shear wall structures to ensure the safety and durability of the construction.

The project strictly follows sunlight standards to ensure no impact on surrounding buildings. Compound greening methods are adopted to ensure that the planting areas have sufficient soil depth and drainage capabilities to meet the growth needs of plants.

Green ecology

To maintain ecological balance and promote biodiversity, the Company actively carries out actions to protect birds and wildlife. This not only benefits aviation safety but also represents our efforts for ecological conservation.

Case: Tangshan Airport establishes wildlife rescue station

To better protect and rescue injured wildlife and ensure ecological diversity, Tangshan Airport established the Tangshan Airport Wildlife Rescue Station in August 2024. The station can offer emergency treatment, feeding management, disease prevention and control, and the creation of an ecological environment. During the National Day holiday in 2024, the airport discovered a Recurvirostra avosetta, a nationally protected animals with ecological, scientific, and cultural value, during its regular patrols. The airport immediately provided emergency rescue to the bird and transferred it to a safe area to avoid potential further harm. Subsequently, Tangshan Airport contacted the Kaiping District Wildlife Rescue Station and arranged for a dedicated vehicle to take the bird to a professional institution for further treatment. Additionally, the station, in collaboration with the Kaiping District Wildlife Rescue Station, co-hosted a special training lecture on wildlife rescue knowledge. This initiative significantly enhanced the ecological protection awareness and emergency response capabilities of all airport employees.

Case: Yingkou Airport provides special treatment for the nationally protected wild animal, common kestrel

In accordance with the Guidelines for the Application of Bird Netting at Civil Airports, Yingkou Airport has installed bird netting in key areas on both sides of the runway to intercept birds that stray into the flight zone. In August 2024, during the maintenance of the bird netting, the airport's wildlife prevention personnel discovered a common kestrel. They immediately started a specialized rescue operation. According to the List of National Key Protected Wild Animals, the common kestrel is categorized as a Class II protected species in China. This specialized rescue operation fully demonstrates the integration of "protection" and "prevention". This rescue operation fully embodies the integrated approach of "conservation and prevention," holding immeasurable significance for protecting biodiversity and achieving the sustainable utilization of biological resources.

Sunlight and greening



Water resource management

The project implements a rainwater management strategy, effectively collecting and utilizing rainwater through sunken green spaces and rain gardens. This significantly reduces urban flooding and water waste.

Heartfelt Service

Offering Exceptional Travel Experiences

Valuing the travel experience, Hainan Airport continuously strengthens safety management and enhances service qualify. We strive to ensure pleasant travel experience for all passengers with top-tier safety assurance and service quality.

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Securing Safe Travel

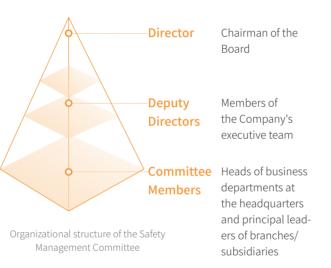
Hainan Airport strictly adheres to regulations such as the Law of the People's Republic of China on Work Safety, and has established a comprehensive safety management system. Through rigorous oversight and inspections, we proactively mitigate risks, foster a safety culture, and ensure a stable, secure travel environment, safeguarding every journey.

Security Governance

Adhering to the principle of "safety first," the Company maintains zero tolerance towards safety hazards. Comprehensive safety management, clear division of safety-related responsibilities, a sound safety management framework, and a strong safety management team have enabled us to continue improving safety management.

Organizational structure of safety management

Following national policies and work plans and management requirements of the Civil Aviation Administration of China (CAAC) and Hainan Development Holdings Co., Ltd. (Hainan Holdings), The company has established a work safety responsibility system aligned with the principle of "Safety First, Prevention Foremost, Comprehensive Management." The system embodies the concept of "both CPC committees and governments are held accountable and that officials take responsibility for workplace safety in performing their duties." We have set up a Safety Management Committee that implements a position-based management system, which means, in case of organizational adjustments or personnel (positions) changes, the corresponding position holders are adjusted accordingly, with their successors automatically becoming members of the committee, overseeing the Company's safety management. The Work Safety Committee Office, as the standing body of the Safety Management Committee, takes charge of the committee's daily management.

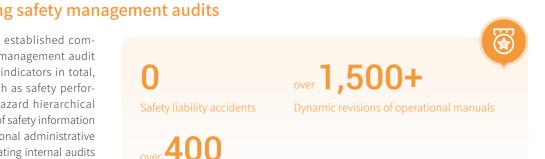


Improving safety policies and regulations

In 2024, the Company introduced or updated the following safety management policies and regulations : the Administrative Regulation on Work Safety Supervision, the Administrative Regulation on Work Safety Information, the Safety Interview Implementation Measures, the Rules on the Management of the Safety Service Team, and the Administrative Regulation on the Use of the Safety Service Management Information Platform among others. These policies and regulations ensure that the Company's safety management system is well-founded.

Implementing safety management audits

The Company has established comprehensive safety management audit indicators with 32 indicators in total, covering areas such as safety performance, risk and hazard hierarchical control, timeliness of safety information reporting, and national administrative penalties. By integrating internal audits with external inspections, we ensure compliance in safety management and create a dual-layer safety audit system.



or interpreted

Security Strategy

Guided by General Secretary Xi Jinping's key instructions and directives on work safety and civil aviation safety, the Company remains steadfast in prioritizing the people's rights and life above all, and make every effort to guarantee the Company's operational safety, aviation security, fire safety, and information security.

Operational safety

Flight zone safety

- Runway and taxiway maintenance: Strengthening inspections, maintenance, and management of airfield runways and taxiways to ensure that they are in an applicable condition
- Obstacle-free zone protection: Ensuring there are no excessively high obstacles or airborne objects around the airport to avoid affecting the normal takeoff and landing of aircraft
- Bird strike prevention: Reducing the threat of birds to aircraft by installing bird deterrent facilities and conducting ecological management

Aviation security

The Company strictly complies with laws and regulations, including the National Civil Aviation Security Program, the National Civil Aviation Security Training Program, and the National Civil Aviation Security Quality Control Program, to ensure the quality of aviation security and continuously develop our teams of aviation security management professionals.

The Company places great emphasis on security personnel training and strictly adhere to the newly introduced CAAC regulations. We have further refined quality control requirements for training and enhanced qualification management standards for security instructors from relevant parties. In September 2024, to mark the 75th anniversary of the founding of the People's Republic of China, we held a security pledge conference themed "Zero Tolerance, Strong Discipline, Enhanced Capabilities, and Guaranteed Safety." The event aimed to reinforce the security culture and discipline at Hainan Airport, and lay a solid foundation for maintaining safe operations throughout the year.

Hainan Airport's core safety values

Life Foremost, Safety First, Practical Efficiency

M **Fundamental principles of Hainan** Airport's security culture

Scientific Management, Military Discipline, Intelligent Security Check

Apron safet

- Vehicle and personnel management: Preventing unauthorized vehicles and personnel from entering the apron to avoid collisions with aircraft
- Equipment operation: Ensuring the proper functioning of apron equipment (such as baggage conveyors, refueling equipment, etc.) to avoid hazards caused by equipment malfunctions

Facility safety

- Aeronautical ground lighting and signage: Ensuring that airport lighting and signage facilities function well and provide clear navigation for aircraft
- Equipment maintenance: Regularly maintaining and updating critical airport equipment to prevent aging or malfunctions



Integrity, Competence, Loyalty, Dedication

Construction safety

The Company has issued the Real Estate Project Safety Management Manual and implemented a range of measures to achieve our construction safety objectives. By establishing a dedicated safety assurance system, conducting risk assessments, and valuing the health and safety of employees and contractors, we create a secure environment that enables efficient operations and minimizes the risk of accidents.

The company standardizes the work of all responsible entities (covering 100% of contractors) in accident reporting, investigation, handling, and statistical analysis etc. This approach guarantees the timeliness of accident reports and the effectiveness of investigations. Meanwhile, we rigorously identify accident causes, hold responsible parties accountable, implement corrective measures, and provide education to relevant personnel to prevent the recurrence of similar incidents.

Fire safety

Fire safety is one of the cornerstones of our commitment to stable operations and sustainable development. Guided by the principle of "Life Foremost, Safety First, Practical Efficiency, Compliance and Responsibility," The company adopts a zero-tolerance approach and work closely with all subordinate entities to establish a robust and resilient safety protection network.

As part of the three-year initiative to address work safety, Hainan Airport has remained steadfast in mitigating fire hazards, ensuring unobstructed fire emergency escape routes and maintaining the continuous stability and improvement of the work safety situation. These efforts contribute to the development of the Hainan Free Trade Port.

In August 2024, the Work Safety Committee Office of Hainan Airport, in collaboration with Hainan Property Management, the Engineering Project Management Department, Mova Plaza, and the Hotel Management Department, carried out a special supervisory inspection focused on fire safety "life channels" across 14 subordinate projects. These projects covered property management, real estate, hotels, duty-free commercial operations, and other commercial activities. The inspections emphasized fire safety management of evacuation routes, fire evacuation facilities and equipment, fire truck access lanes, high voltage & low voltage wells, as well as the emergency response capabilities and operational skills of fire control room personnel. The campaign also reviewed fire safety measures for electric bicycles. Following the inspections, the Work Safety Committee Office reported the findings during the Company's work safety meeting and promptly issued rectification notices, requiring project teams to actively implement corrective actions.

Cybersecurity and information security

The Company strictly adheres to relevant laws and regulations such as the *Cybersecurity* Law, the Data Security Law), and the Personal Information Protection Law. It continuously improves internal information security and privacy protection processes, develops the 1.0 version of the statutory self-inspection information system, including a company-level special safety inspection module, to meet the inspection needs of different levels and scenarios. The company upgrades system applications and develops mobile applications to enhance the UI interaction experience of the information system (computer terminal), further improving the efficiency of self-inspection work and achieving real-time status monitoring. Hainan ITI Retail has formulated internal regulations such as the Data Security Management System and Hainan Property Management has obtained the Information Security Management System Certification.In 2024, the Company conducted three cybersecurity attack-defense drills with no successful systems breaches. We also performed 360 inspections of core production information systems and resolved two total system failures promptly.



Hainan Property Management was certified by ISO 27001 Information Security Management System

In 2024, the Company completed 3 cybersecurity attack and defense drills, with no incidents of information systems being breached; completed 360 inspections of core production information systems and promptly handled a total of 2 information system failures.

Customer Privacy Protection Measures

Airport:

- prevent unauthorized access to passenger information.
- ed counters.
- word policies.
- Strictly enforce video monitoring review and copying regulations. Supervision is required throughout the process, supported by a formal video access approval system.

Property Management:

- "One Household, One Record" System: archives include client personal data, property details, and service records.
- All file access, usage, or disposal requires full approval and must occur in a secured, supervised area.

Hotel:

- Front desk staff are prohibited from disclosing guest information to non-guests.
- Room cards only display room numbers without booking or registration details.
- Monitoring review requires a completed request form approved by department heads and management. Police must present valid credentials and official documentation.

Security risk management

The Company identifies, assesses, and manages safety risks and opportunities by integrating industry trends, regulatory updates, and stakeholder requirements.

Emergency management

We have continuously enhanced our emergency management mechanisms and the emergency response plan system, and issued of the revised Hainan Airport Meteorological Disaster Prevention and Management Measures. Concurrently, we have improved emergency organizational management, emergency planning and response procedures, as well as emergency inspections and supervision to further strengthen our emergency response capabilities.

In compliance with civil aviation industry standards, each subordinate airport has developed scenario-specific emergency response plans to address situations such as aircraft accidents, runway excursions, hazardous material leaks, and typhoon weather. Professional emergency rescue and command structures have also been established, including airport firefighting teams and coordinated efforts with airport police, security, and medical rescue units to manage emergencies and conduct rescue efforts. Furthermore, each subordinate non-aviation business unit has developed tailored emergency management systems in accordance with national and industry requirements and tailored to its specific operational needs. These systems include organizational structures, management policies and objectives, etc.

• All departure system computers must have screen lock passwords. Staff must log out when leaving their posts to

• Except for airport police, no staff may disclose passenger information from the departure system to external parties or individuals. External requests for passenger information must be processed by on-duty airport police at designat-

• Regular self-inspections of computer terminals and application systems ensure the effectiveness of security measures, including 3-minute auto-lock, antivirus software installation, system vulnerability patches, and strong pass-

Emergency response measures

In response to Super Typhoon Yagi, the 11th typhoon of 2024, The company maintained a high level of vigilance, swiftly communicated and deployed resources, and activated our flood and typhoon prevention warning mechanisms. The Company's leadership went deep into the front lines, overseeing and guiding the execution of various typhoon and flood prevention efforts. We remained fully dedicated to ensuring early warning, early preparation, early activation, early response, and a swift recovery.

Phoenix Airport has developed comprehensive emergency plans, such as the Flood and Typhoon Prevention Emergency Plan and the Meteorological Disaster Emergency Plan. Leveraging this emergency response framework, the airport demonstrated its ability to perform its respective duties, respond calmly, and handle situations appropriately when facing sudden events such as typhoon emergencies, successfully withstanding the real-world challenges.

The airport promptly activated its airport-level flood and typhoon prevention emergency plan, along with department and position-specific response plans. Preventive measures were implemented in advance to address organizational readiness, emergency resource allocation, infrastructure preparation, apron safety, and flight and passenger support. Throughout the typhoon warning, response, and recovery phases, the airport monitored the typhoon's progress in real time. Its operations management committee coordinated dynamic flight schedule adjustments and approved replacement slots based on the typhoon's trajectory. By closely tracking operational conditions and strengthening interdepartmental collaboration, the airport implemented multiple measures to ensure flight safety. Thanks to the collective efforts of all units, from September 3 to 7, Phoenix Airport managed 1,300 flights (648 arrivals and 652 departures), canceled 260 flights (137 arrivals and 123 departures), and rescheduled 344 flights (174 arrivals and 170 departures). Leveraging its robust emergency response system, the airport has reinforced its "safety dam" that ensures safe operations.

Safety culture

Centered on the theme of "Safety in Every Mind, Readiness in Every Hand" The company has organized events during the "Work Safety Month." By focusing on implementing safety responsibilities, mitigating risks and hazards, enhancing emergency capabilities, and raising safety awareness, we uphold the principle of "zero tolerance for safety hazards." Following the guidelines of "full coverage, strict enforcement, and measurable outcomes," we have elevated overall safety standards to ensure the sustained stability and improvement of work safety at Hainan Airport.

In 2024

over **1,200**

over 280

over **1,400** Professional safety training sessions carried out

over 600

over 800

over 80,000

- Focusing on critical locations such as airports, hotels, property management sites, and high-traffic areas, we thoroughly identify, investigate, and eliminate risks obstructing emergency escape route
- We conduct practical drills and organize mutual observation and learning activities to test and improve emergency response capabilities.
- We require personnel to master criteria for identifying major accident hazards. With a focus on prominent risks and supervised issues in aviation safety, we rigorously perform repeated hazard inspections and review rectification measures to prevent recurring problems.
- We conduct comprehensive safety inspections at construction sites, emphasizing standardized development, safety protection facilities, signage, and construction procedures to establish "safe construction sites."

Grassroots safety education

- We strictly implement the requirements of the Law of the People's Republic of China on Work Safety regarding the work safety responsibility system for all personnel, cascading safety engagement from executives to every employee.
- We reinforce grassroots organizational development, foundational safety practices, and basic skills training. Through safety awareness events and team exchange activities, we ensure the continuous improvement of safety knowledge and skills at the grassroots level.

Public safety awareness

- We actively engage in passenger safety education, utilizing platforms such as bulletin boards, electronic screens, and official accounts to share safety information and raise awareness about flight safety.
- We actively take part in safety awareness events organized by industry regulators and government departments, and promptly report highlights and provide summaries on the "Work Safety Month" initiative.

first-aid measures in critical moments.

Ground service staff, applying skills from their emergency training, successfully performed the Heimlich maneuver and enabled the child to expel the foreign object and resume normal breathing. This incident highlights the critical role of prompt response, proper first aid, and well-prepared airport staff in ensuring passenger safety.

- Weifang Airport has consistently embraced the safety philosophy of "Safety in Every Mind, Readiness in Every Hand," with significant resources invested in employee training. Since 2023, the airport has organized five specialized training sessions on cardiopulmonary resuscitation (CPR) and the use of automated external defibrillators (AEDs), engaging over 1,200 employees across all positions. These sessions have strengthened staff emergency response capabilities, ensuring they can act swiftly and take appropriate
- A notable example occurred in July 2024, when a young girl in the terminal choked on candy and was at a risk of suffocation.

Security metrics and targets

Rigorously complying with laws and regulations, including the Law of the People's Republic of China on Prevention and Control of Occupational Diseases, the Law of the People's Republic of China on Work Safety, and the Labor Law of the People's Republic of China, we manage and safeguard the occupational health of our employees and strive to provide a healthy and safe working environment.

Targets -

- To prevent major and exceptionally severe transportation aviation liability accidents as well as occupational safety liability incidents;
- To eliminate onboard terrorist acts, including hijackings and bombings;
- To prevent serious liability accidents related to aviation security;
- To ensure that liability incident indicators remain within the designated target range.

In 2024

Work injury incidents

кмв **2,040,000**

Investment in employee work injury insurance

RMB **320,000**

Number of work injuries

100

27_{headcount}

975 Lost days due to work injuries

100. Employee work injury insurance coverage rate

coverage rate



Tangshan Airport, Manzhouli Airport, Hainan Property Management, Island Business were certified by ISO 45001 occupational health and safety management systems

Offering Premium Services

The Company is dedicated to achieving "depth" in route expansion and "warmth" in service delivery, and consistently places passenger needs at the forefront. By ensuring operational efficiency, expanding market reach, improving the quality management system, and enhancing service measures, we offer passengers a more diverse and convenient travel experience.

High-quality travel services

Guided by the "passenger-first" service philosophy. The company focuses on elevating service guality to deliver safe, convenient, comfortable, and welcoming travel experiences. As the aerial gateway and service window for the Hainan Free Trade Port, we play an active role in supporting its development.

We have developed a "1+3" service system framework. The "1" represents the Hainan Airport Service Quality Management System Manual, which serves as the institutional backbone for service management. The "3" represents the service management framework, comprising the management handbook and management standards. the manual and standards work in tandem to provide a consistent and standardized guide for passenger service operations across airports of different sizes and characteristics. This approach further strengthens Hainan Airport's industry influence and competitiveness.

Unified airport service image

We have coordinated the centralized procurement of new uniforms for airports. The new uniforms feature a wider variety of styles, more distinctive designs, and enhanced human-centric elements. By 2025, all subordinate airports will adopt these updated uniforms to showcase a refreshed image of Hainan Airport and enhance passenger recognition. The new uniforms are also designed to foster a stronger sense of pride, belonging, and honor among employees.



Case: Phoenix Airport officially launches one-stop integrated service center

In December 2024, the "One-Stop Integrated Service Center" at Phoenix Airport international terminal officially opened. It has significantly improved the convenience of international travel for foreign visitors and supported the tourism internationalization efforts of the Hainan Free Trade Port.

Guided by the principles of "convenience and comprehensive support," the service center combines four key service areas-payment, cultural tourism, telecommunications, and inquiry—into a single circular information desk. It provides one-stop services for international passengers upon arrival, such as foreign currency exchange, mobile payment options, tourist maps, SIM card sales, entry service guides, and in-person consultation services. By offering integrated, convenient, and thoughtful services, the center makes it easier for international travelers to explore and understand China and Hainan.

Unified service standards

Long-term communication and collaboration mechanism

We have conducted research on the phased development of international health ports, while advancing benchmarking initiatives for Phoenix Airport and Boao Airport. These efforts aim to continuously strengthen our core public health capabilities and inject robust momentum into establishing a new pattern of opening-up across Hainan.



Phoenix Airport officially launches one-stop integrated service center

ISO system certification

The Company places high priority on systematic and standardized development. In recent years, leveraging ISO system certifications as a key driver, it has promoted the standardization of quality management and proceduralization of quality activities, thereby establishing and continuously improving standardized, professional, and systematic mechanisms and processes for quality, safety, and service management.



Phoenix Airport, Boao Airport, Anging Airport, Weifang Airport, Tangshan Airport, Manzhouli Airport, Yingkou Airport, Hainan Property Management, Island Business, and Hainan Airport Industry were certified by ISO 9001 quality management system

Better customer experience

Guided by the service philosophy of "People's Aviation for the People" and the requirements of the "Serving the People with Concrete Actions" initiative, the Company continuously refines the features and details of our products and services, optimize the service chain, and consistently enhance our brand reputation. This allows us to deliver a seamless, convenient, and welcoming travel experience for passengers.

In March 2024, leveraging real data from 1.612 million passenger reviews and complaints, along with passenger feedback and airport throughput metrics, the Civil Aviation Service Quality Big Data Center released the 2023 Civil Aviation Passenger Satisfaction Index. Phoenix Airport was honored with the title of "Outstanding Airport in Complaint Management" among airports serving over 20 million passengers annually.

Phoenix Airport has consistently prioritized addressing passenger concerns by utilizing multiple channels to handle complaints effectively. It invariably regards serving passengers as its "top priority," passenger feedback as its "primary signal," and passenger satisfaction as its "paramount standard." To ensure accessibility, customer service hotline numbers are prominently displayed at all passenger-facing positions, and issues are resolved in the shortest possible time. In addition, the airport has fully adopted digital complaint management to enable real-time tracking and monitoring of each complaint's resolution process.

Phoenix Airport's customer service hotline primarily manages inquiries related to flight services, flight status inquiries, and the acceptance of passenger complaints and suggestions. Since its launch, the hotline has a total service interactions over 5.48 million, with 3.21 million calls connected. The highest daily call volume reached 3,009 calls. The immediate response rate, case resolution rate, and passenger satisfaction rate all stand at 100%.

2024 Civil Aviation Quality Improvement Practice Competition organized by CAPSE Evaluation Agency

Phoenix Airport: 8-Minute Quick Search: Reducing Lost & Found Processing Time Limits

Silver Awards

Phoenix Airport: Building a Big Data Platform to Improve the Response Efficiency of the 9612333 Customer Service Hotline

Bronze Awards

Phoenix Airport: Innovative "Five-Color Noodles": Upgrading First-Class Lounge Dining Options

Anging Airport: Integrated Human-Machine Environmental Control: Enhancing Security and Efficiency in Express Cargo Pre-Screening

Boao Airport: Smart Security Screening to Enhance Service Quality for Small and Medium Airports

Weifang Airport: Cultural Identity-Driven Terminal Space Optimization and Passenger Satisfaction Enhancement

Gold Award



Phoenix Airport: Not Rushed by Time, But Expedited for Prestige: Reducing Check-in Time for Premium Travelers



Boao Airport: Weather Forecasting for a Stress-Free Delay Experience





Tangshan Airport: Creative Innovations to Reduce Passenger Security Screening Time



People First

Advancing Together with Our Employees

Committed to a people-centered approach, Hainan Airport values employees as the Company's most valuable asset and prioritizes employee care as the foundation for high-quality development. The Company actively safeguards employees' interests, fosters diversity and inclusion, and continuously optimizes talent management, striving to build a shared community of interests where employees and the Company grow together.

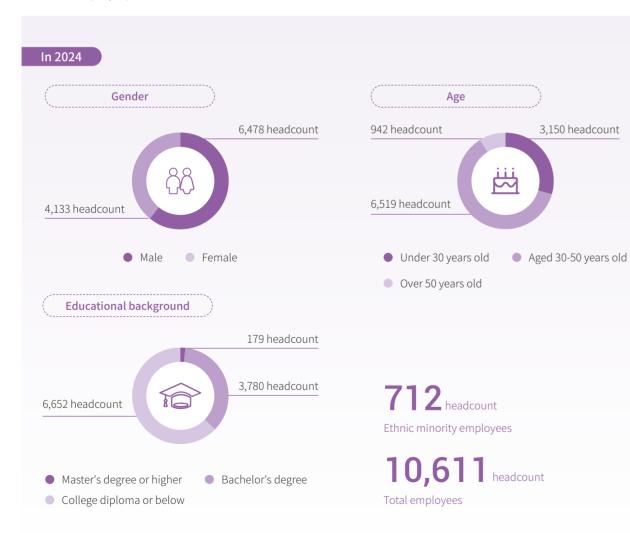


Protecting Employees' Interests

The Company strictly complies with the *Labor Law, the Labor Contract Law,* and other relevant Chinese laws and regulations. We ensure comprehensive protection of employees' interests across all aspects, including recruitment, onboarding, training, promotion, incentives, working hours, leave, benefits, contract termination, etc.

Diversity and equality

The company strictly complies with legal and regulatory requirements while reinforcing our commitment to diversity and equality. Upholding the principles of fairness, justice, and openness, we resolutely prohibit discrimination based on gender, age, marital status, race, ethnicity, skin color, or religion. The Company actively promotes equal employment policies, ensuring that female employees, minority employees, and all other staff members enjoy the same rights and interests in a fair and lawful workplace. In 2024, the Company reported no incidents of child labor or forced labor.



Compensation and benefits

The company offer market-competitive salaries based on industry standards, supported by performance-driven incentives. At the same time, we have continuously improved our shared value mechanism between employees and shareholders. In line with the Company's *Employee Stock Ownership Plan (ESOP)*, all employees have the option to participate voluntarily. Those initiatives enhance employee cohesion and corporate competitiveness while fostering mutual growth between the Company and its employees.

Meanwhile, The company actively promotes a diversified, multi-dimensional, and customized remuneration incentive model, especially the remuneration incentives for key positions, highly skilled professionals, and top-tier talents. In addition, employee remuneration is closely tied to corporate performance and value creation. By leveraging incentives to drive development, we foster a culture where "hard work is duly rewarded and diligence yields deserved gains".

Statutory benefits

We ensure timely and full contributions to basic pension insurance,basic medical insurance, maternity insurance, unemployment insurance, work-related injury insurance, and the housing provident fund for all employees, including both contracted and dispatched employees.

Employer's liability insurance

The Company provides employer's liability insurance for all employees to safeguard employee rights and interests, mitigate corporate financial burdens, enhance corporate reputation and credibility, and ensure financial security for operations.



Enterprise annuity plan

According to personal willingness to participate in the Company's enterprise annuity plan, covering 100% labor contract employees.

Supplementary medical insurance

The Company provides supplementary medical insurance for all employees (including both contracted and dispatched employees) and eligible retired employees. The coverage includes outpatient and inpatient medical care, hospitalization allowance, critical illness insurance, regular life insurance, personal accident injury insurance, and maternity insurance for female employees.

Holiday benefits

In active response to national policies, the company has established a parental leave mechanism, offering 10 days of childcare leave for employees with young children to attend to family needs. Additionally, all employees enjoy 11 comprehensive leave types, including statutory annual leave, company reward leave, family visitation leave, women's four-phase leave (including reastfeeding leave), marriage leave, blood donation leave, maternity leave, nursing care leave, etc.

Employee physical examination

We provide physical examination services for all employees, and constantly improve the service standard and guarantee level, and introduce the tier-3 hospitals for professional health examination services for employees.

Employee care and support

While fully protecting our employees' legal labor rights, The company also address their diverse and evolving needs, striving to provide comprehensive care and support.





Daily care measures

- Arrange more visits to employees during statutory holidays to extend our support and care, and implement inclusive care for employees' birthdays, weddings, childbirth, serious illnesses, etc.
- Strengthen the construction and management of employee activity centers.
- Ensure the normal operation of facilities and mechanisms such as Home of Employees and psychological counseling rooms.

Support for employees in need

- Distribute financial aid totaling RMB 4,000 to families in difficulty
- Hainan Property Management and Island Business labor union in distributing RMB 60.000 worth of relief supplies to employees impacted by personal or financial difficulties.

Educational support for children of staff in difficulty

• Launch the Hainan Airport "Warm Support for College Entrance Exams" Initiative to offer exam stationery gift packs to children of staff taking the National College Entrance Examination.

Care for retirees

- -----• Regularly supervise primary-level labor unions in organizing year-round retirement send-off procedures, presenting retirees with honorary certificates and commemorative gifts.
- Supervise primary-level labor unions to organize New Year and Spring Festival outreach (via calls and visits) to convey the care and sympathy of the Company's Party committee and labor unions to retirees, including special financial assistance for retirees.

Empowering Employee Development

Aligned with the Company's operational and business development needs, we continuously improve our training system and introduce innovative learning methods, ensuring a structured and routine employee education and training mode. We are upgrading our talent development from project-based approach to a more systematic, business-oriented, and strategic model, building a talent development system unique to Hainan Airport.

Talent recruitment management

The company vigorously implements our talent-driven strategy, with adherence to selection standards that value both integrity and competence while prioritizing moral character and merit-based appointments. Highlighting loyalty, probity, accountability, and high professional qualifications, we are committed to building a high-caliber civil aviation workforce, effectively transforming our "primary resource" into the "first engine" for high-quality development.

In 2024

Total new hires

To fully leverage the strengths of both colleges and the company, Hainan Property Management has entered into a cooperation agreement with Sanya Technician College of Hainan. Through this partnership, the company has introduced 30 interns, enhancing its talent pool while providing students with valuable hands-on experience. This collaboration fosters a mutually beneficial relationship between the college and the company.

Training and empowerment initiatives

The Company formulates highly adaptable training and development plans for employees, encourages them to pursue continuing education, and enhances their professional competence through professional training. We also plan labor skills competitions to stimulate employees' enthusiasm for work. Employees are heartened to leverage their personal abilities in line with their interests and expertise, unleashing their innovative potential





Case: Hainan Property Management introduces talent through college-enterprise cooperation



Cybersecurity prevention training	Practical training for primary-level Party affairs	Special training for Party membership activists
Party branch secretary educational research and study	Safety management training	Employee mental health education and training

Case: Hainan Airport organizes ESG and sustainability training

To advance ESG practices and enhance ESG management capabilities, Hainan Airport successfully held a specialized ESG and sustainability training session in July 2024. The training was attended by over 120 participants, including the Company's executive team, department heads, subsidiary leaders, ESG project managers, and key business personnel. The training covered key topics such as the development of "Dual Carbon Airport", the application of distributed photovoltaic projects in airport operations, the significance and value of ESG, trend analysis, and case studies from peer companies excelling in ESG initiatives. This initiative not only deepened employees' understanding of ESG principles and strategic implementation but also introduced best practices from leading companies in the industry.



ESG and sustainability training

Broader promotion channels

The company has a sound employee promotion system based on the principles of structured progression, capability-based advancement, dynamic management, and record-keeping oversight. Our approach ensures equal promotion opportunities for all employees while strengthening talent pipeline development, with a particular focus on identifying and nurturing young professionals and future leaders.

Management and technical dual-channel promotion evaluation system

Our organization implements a structured promotion system that supports multiple career development pathways, including management, professional expertise, and operational roles. This system provides employees with diverse and equal opportunities for growth while emphasizing professional specialization. Additionally, we have developed a robust talent development mechanism for young professionals, incorporating talent selection, targeted training, rotational assignments, and performance evaluations to systematically enhance their expertise and leadership skills. This mechanism accelerates the development of a strong talent pipeline.

Developing a reserve talent pool

In 2024, we introduced the Young Leadership and Reserve Talent Selection Program 2024, focusing on key areas such as airport operations, infrastructure development, airport economic zone planning, and comprehensive functions across nine categories. Through a rigorous selection process, including joint qualification review, written examination, assessment, and interviews, we identified 60 young leaders and 30 reserve talents.





Open selection

Following the principles of objectivity, fairness, justice, and openness, candidates undergo multiple selection processes including organizational recommendation, gualification review, written examinations, interviews, and democratic assessment.

hone their abilities through prac-

tical experience and grow rapidly.

Inspiring Employee Vitality

The company fully respects employees' opinions and suggestions, promptly track their needs and ideas, and offer a rich variety of cultural and sports activities. We work to create a more harmonious and efficient working atmosphere, and continuously inject vitality into the Company's sustainable development.

Strengthening employee communication

The company prioritizes democratic management and facilitate employee communication through various channels, including performance review, seminars, and sympathy visits. We aim to build an open, transparent, and democratic communication mechanism, ensuring that employees can effectively supervise company management and participate in the decision-making process, and their voices are heard across all levels of the organization.

Case: Phoenix Airport holds regular employee seminar

The labor union of Phoenix Airport implements the tenet of "Serving the People with Concrete Actions" and adheres to the principle that employee voices being heard, acknowledged, and acted upon, aiming to address the pressing concerns of the staff. The labor union of Phoenix Airport collects and organizes employees' opinions and suggestions and reports them to higher authorities for research and implementation. It provides timely feedback, genuinely understands what employees think, hope for, and aspire to, and strives to solve difficulties for all employees, thereby enhancing the sense of gain and happiness among all staff members.



Employee symposium of Sanya Phoenix Airport

Work -life balance

The Company attaches great importance to humanistic care. The company actively carries out various cultural and recreational activities to enrich the spare time life of employees, effectively improving their sense of happiness and fulfillment. In 2024, we organized and participated in cultural and sports activities such as reading clubs, debate competitions, speech contests, top ten singers, calligraphy and painting associations, football matches, basketball matches, badminton matches, table tennis matches, etc. All representative teams of Hainan Airport achieved good results.



Hainan Airport Football Match



Spring Festival Merchandise Bazaar at Hainan Airport



Artistic Performance at Hainan Airport

Harmonious Co-existence

Building a Better Future Together

Hainan Airport has always closely aligned our development with social well-being and actively fulfilled our social responsibilities. Leveraging our industrial strengths, we contribute to building a harmonious society and play a significant role in the construction of the Hainan Free Trade Port, driving high-quality regional development and paving the way for a better future.



Contributing to Social Development

Grounded in its core business of airport operations, the Company fully utilizes its resource integration and synergy advantages to comprehensively support social development. Through concrete actions, we demonstrate our corporate responsibilities and strive to create greater value for society.

Major event support

In 2024, the Company successfully ensured the smooth execution of several high-profile events, including the Two Sessions (NPC & CPPCC), the Boao Forum for Asia Annual Conference 2024, the 4th China International Consumer Products Expo, and the 12th National Traditional Games of Ethnic Minorities of the People's Republic of China. Achieving a zero-error and zero-complaint service record, we showcased robust organizational coordination and execution capabilities, underscoring our commitment to responsibility.

Case: Hainan Airport supports the service work for the Boao Forum for Asia Annual Conference 2024

As the primary gateway for attendees arriving in Hainan for the Boao Forum for Asia (BFA), Boao Airport undertook the forum's preparatory work with the highest standards, strictest requirements, and most meticulous arrangements. It provided safe, orderly, efficient, convenient, and warm services to domestic and international dignitaries and representatives attending the forum, showcasing the premium image of Hainan Free Trade Port as a world-class service hub. During the forum in 2024, Boao Airport successfully handled 13 batches of important flights, serving 312 passengers; 86 batches of ministerial-level VIPs, totaling 334 passengers; 10 business jet flights, totaling 52 passengers; and 48 batches of general conference attendees, amounting to 286 passengers.



Boao Airport supports the Boao Forum for Asia Annual Conference 2024

Phoenix Airport delivered comprehensive service assurance across multiple dimensions, including transportation, checkin, security screening, VIP services, and volunteering services. Dedicated check-in counters and exclusive security channels were set up in both the VIP terminal and domestic terminal buildings, offering exclusive services to the attendees such as priority check-in procedures, priority security checks, priority boarding, etc. In addition, Phoenix Airport also actively allocated employees to Boao Airport to participate in the forum activities. During the 2024 forum, Phoenix Airport provided support for 25 batches of guests at the Boao Annual Conference, totaling 96 people.



Phoenix Airport supports the Boao Forum for Asia Annual Conference 2024

Case: Successful completion of arrival and departure support for the 12th National Traditional Games of Ethnic Minorities of the People's Republic of China

In November 2024, the 12th National Traditional Games of Ethnic Minorities of the People's Republic of China was held in Sanya City. Hainan Airport selected a total of 105 civil aviation security personnel, comprising security elites from airports both within and outside the Hainan island to assist with the Game's security operations. The three airports within the island successfully supported 1,115 flights and over 16,100 passengers in 1,426 batches related to the Games. Among them, Phoenix Airport handled 1,108 related flights, and over 16,000 passengers in 1,419 batches. Boao Airport dealt with one related flight, over 40 passengers in one batch. During the Games, Hainan Airport arranged more than 1,800 volunteer participations to work with the organizing committee's volunteers to support the arrival and departure services for the guests and athletes of the Games.



Hainan Airport supports the 12th National Traditional Games of Ethnic Minorities of the People's Republic of China

Empowerment for cultural and tourism development

Hainan Airport is actively exploring innovative pathways for the integration of culture and tourism. By curating a series of diverse and enriching cultural activities, the Company seamlessly incorporates Hainan's natural landscapes, cultural heritage, and local traditions into the travel experience, offering passengers a unique cultural and tourism experience.

Case: Organizing cultural events for commercial projects

Mova Plaza launched the Hainan Dongpo Cultural Pinnacle Songwriting Camp, soliciting original musical works of various forms inspired by the classic poetry of Su Dongpo. In November 2024, the "Pinnacle Night" was splendidly staged at Mova Plaza in Haikou, attracting widespread attention and coverage from over 200 media outlets, including People's Daily and Xinhua News Agency, with a total online media promotion exposure exceeding 27 million. In addition, Mova Plaza also organized a series of cultural and artistic events, such as the Dongpo Cultural Relic Study Tour and the "MOVA World Music Carnival". These initiatives enriched the cultural connotation of the commercial project, offering residents and visitors a unique cultural experience.



Band performance at the Hainan Dongpo Cultural Pinnacle Songwriting Camp



Support for economic development

Hainan Airport contributes to Hainan's economic development through measures such as optimizing airport operations, expanding the airport industry, and promoting commercial and trade business. In 2024, the Company indirectly participated in five offshore duty-free shops through equity investment and leasing spaces for self-owned properties, with an offline sales revenue of about RMB 5.2 billion, accounting for about 17% of the total duty-free sales revenue of 12 duty-free shops on Hainan Island.

Case: Guoxingli Gallery opens: creating a new urban consumption landmark

In June 2024, the Gallery, a commercial street in Haikou City, officially opened. By introducing a professional commercial management team and operational model, it was strategically designed to meet the consumption needs of the surrounding community, featuring a diverse mix of dining, hospitality, and other retail formats. By the end of 2024, Guoxingli Gallery had attracted over 40 businesses and organized nearly 20 cultural and recreational events. In addition to enriching the spiritual and cultural life of the community, it has successfully transformed state-owned assets into a vibrant and attractive commercial space.



Scenes at the Guoxingli Gallery

Development of airport economy

Based on the planning layout and development positioning of the five airports in Hainan Free Trade Port, namely "one primary, one secondary, two feeder and one cargo", Hainan Airport Industry Development Group Co., Ltd. adheres to the general principle of "coordinated development and integration of port and industry" between the airport industry and airport. It leverages airport traffic to drive the airport industry and promotes regional development through the airport industry, exploring new models of the airport industry within the framework of free trade port policies and building an air gateway for the world's largest free trade port.

Case: Investment cooperation agreement between Hainan Airport Industry Development Group Co, Ltd. and New Corridor Logistics

On April 29, 2024, Hainan Airport's Hainan Airport Industry signed an investment cooperation agreement with Sichuan Port and Shipping. This cooperation is a further deepening of the strategic cooperation between the two parties. By integrating the resources of both parties, optimizing routes, improving freight efficiency, and reducing logistics costs, it will promote the rapid circulation of goods between the two places; on the other hand, with the help of the free trade port policy, cross-border logistics and bonded warehousing business will be carried out to build a logistics service network radiating the world. This cooperation will help Hainan build an important



Signing ceremony between Hainan Airport Industry and New Corridor

node of the Western Land-Sea New Corridor, which will not only enhance Hainan's influence in the regional logistics pattern, attract more logistics resources, and promote the development of the airport economy, but also deepen industrial collaboration with the western region through logistics channels, and provide strong support for the western region to integrate into the domestic and international dual circulation.

Building a Harmonious Society

The Company deeply understands that corporate development is closely related to social progress and actively engages in initiatives to build a harmonious society. We consistently give back to the society with practical measures and strive to contribute to the harmonious development of the society, promoting the common prosperity of the enterprise and society.

Support for rural vitalization

In response to China's national rural vitalization strategy, The company leverages our resource endowment and industrial strengths to inject development momentum into the rural areas within the hinterland of the Hainan Free Trade Port. In 2024, the Company implemented various measures, including industrial support, dispatching resident village representatives, and organizing themed activities, to enhance the quality and efficiency of the rural economy and consolidate the achievements of poverty alleviation.

Case: Two decades of love and support for rural students

In October 2024, the Security Inspection Station of Phoenix Airport launched its annual "Aid Education, Build Dreams, and Shape Children" donation campaign, providing financial assistance and educational supplies to underprivileged students. A total of RMB 6,000 in loving donations, along with school bags, stationery, and other educational supplies worth nearly RMB 2,000, were given to 12 academically outstanding but financially challenged students in Foluo Town, Ledong County. This marks the 20th consecutive year that Phoenix Airport has carried out this charitable activity. Through this sustained effort, the initiative not only offers material support to rural students in need but also provides them with spiritual encouragement, empowering them to pursue their dreams.

Case: Support farmers and address agricultural product sales challenges in Luobi Village

In April 2024, Luobi Village in Sanya City faced slow sales of agricultural products due to low thin chili purchase prices. In response, Phoenix Airport partnered with a social organization incubation base to organize a special Party Day event themed "Understanding Farmers' Needs, Resolving Their Worries, and Promoting Development". Young volunteers ventured into the fields, where they harvested thin chili under the guidance of local farmers. The volunteers enthusiastically participated in selecting, bagging, and transporting the chilis, creating a bustling and productive atmosphere in the fields. This initiative not only provided an immediate solution to the urgent issue of unsold agricultural products in Luobi Village but also demonstrated Sanya Phoenix International Airport's commitment to social responsibility.





Donation Camp in 2024



Party Day event themed "Understanding Farmers' Needs, Resolving Their Worries, and Promoting Development"

Devoting to volunteerism and public welfare

The company continued to carry out a variety of volunteering and public welfare events, transmitting positive social energy. Notably, during the efforts to combat Typhoon "Yagi" and support post-disaster recovery, we actively formed volunteering service teams and participated in typhoon prevention, flood control, and disaster recovery efforts.



Case : Rallying together to support post-typhoon "Yagi" recovery efforts

In the aftermath of Typhoon "Yagi", the Hainan Airport Party Committee took swift and decisive action through proactive leadership. They mobilized Party committees from various units, including the headquarters, Sanya Phoenix International Airport, Qionghai Boao International Airport, and Hainan Property Management. Party members, youth league members, and the general public were called upon to join the front lines, ensuring comprehensive disaster recovery efforts. Their work effectively restored production activities and daily life order in the affected areas. In this operation, Hainan Airport fully demonstrated its strong organizational and coordination capabilities and a high sense of social responsibility. It interpreted with practical actions the important role of enterprises in ensuring social stability and promoting regional development. It has contributed positive forces to building a safer, harmonious and sustainable society, and set an excellent example for the industry to respond to natural disasters.



Hainan Property Management volunteers join hands to clear trees destroyed by the typhoon.



Phoenix Airport conducts post-typhoon risk assessments.



Boao Airport volunteers assist in clearing debris from residential roads.

Case: Establishing an aerial "rescue corridor" for stranded communities

In October 2024, affected by the remnants of Typhoon "Trami" and cold air, continuous days of heavy rainfall caused rivers in multiple areas of Hainan Province to exceed warning levels. Boao Airport actively cooperated with provincial and municipal government rescue missions, working closely with various coordinating units to ensure the orderly and efficient takeoff and landing of helicopters. This enabled the rapid delivery of critical relief supplies such as inflatable boats, generators, gasoline, diesel, and life jackets to the disaster-stricken areas, while also facilitating the swift evacuation of stranded residents. During the operation, it mobilized 114 personnel, transported 107 rescue workers, facilitated 60 helicopter takeoffs and landings, evacuated 31 stranded individuals, and delivered over 1,500 relief supply items.



Airport staff assist rescue work ers in loading relief supplies onto rescue aircraft.











Boao Airport firefighters assist rescue workers in organizing relief supplies.



ESG Performance

Quantitative disclosure	Unit	Data
Climate response		
Total GHG emissions	tCO ₂ e	51,518.71
GHG emission intensity	tCO2e / RMB 10,000	0.12
By scope		
Scope 1 GHG emissions	tCO ₂ e	11,214.39
Scope 2 GHG emissions	tCO ₂ e	40,304.32
By business unit or facility		
Phoenix Airport	tCO ₂ e	29,600.98
Boao Airport	tCO ₂ e	6,907.54
Manzhouli Airport	tCO ₂ e	6,806.50
Anging Airport	tCO ₂ e	1,797.45
Weifang airport	tCO ₂ e	1,697.00
Tangshan Airport	tCO ₂ e	1,539.50
Songyuan Airport	tCO ₂ e	1,266.28
Yingkou Airport	tCO ₂ e	1,164.64
GHG emissions intensity	tCO ₂ e	738.82
By source type		
Combustion	tCO ₂ e	11,214.39
Power	tCO ₂ e	40,304.32
Pollutant discharge		
Total domestic wastewater	ton	829,621.32
Waste disposal		
Total waste generated	ton	6,231.16
By waste type		
Total hazardous waste generated	ton	0.58
Total non-hazardous waste generated	ton	6,230.58
Household waste/office waste	ton	3,738.50
Hazardous waste intensity	ton/RMB 10,000	0.00
Non-hazardous waste intensity	ton/RMB 10,000	0.01

Note: Environmental performance data covers only the range of airport operations

Energy utilization		
Comprehensive energy consumption	ton standard coal	13,538.22
By energy type		
Coal	ton	3,500.00
Gasoline	liter	191,044.53
Diesel oil	liter	765,999.13
Natural gas	m ³	526,786.00
Liquefied petroleum gas	m ³	540.00
Power	kWh	75,110,542.38
Direct energy consumption	ton standard coal	4,307.14
Indirect energy consumption	ton standard coal	9,231.08
Energy intensity	ton standard coal/RMB 10,000	0.03
Water resources utilization		
Total water consumption	ton	1,459,424.42
Water resource utilization intensity	ton / RMB 10,000	3.33
Environmental compliance management		
Significant administrative penalties imposed by relevant depart- ments such as the department of ecology and environment due to environmental	RMB	0
Rural vitalization		
Investment in rural vitalization	RMB	1,900,000
Beneficiaries of rural vitalization	headcount	11,700
Social contributions		
Donated funds	RMB	154,800
Participants in volunteer activities	headcount	10,000
Volunteer activity duration	hour	500,000
Product and service safety and quality		
Damages involved in major liability accidents related to the safety and quality of products and services that occurred during the reporting period	RMB	0

Note: Environmental performance data covers only the range of airport operations

Quantitative disclosure	Unit	Data
Data security and customer privacy		
Amount involved in data security incidents	RMB	0
Amount involved in the customer privacy breach incidents	RMB	0
Employees		
Total employees	headcount	10,611
By gender		
Male	headcount	6,478
Female	headcount	4,133
By age		
Under 30 years old	headcount	3,150
Aged 30 to 50	headcount	6,519
Over 50 years old	headcount	942
Investment in employee work-related injury insurance	RMB million	2.04
Investment in employee work safety liability insurance	RMB	320,000
Coverage of employee work-related injury insurances	%	100
Coverage of employee work safety liability insurance	%	100
Participants of employee training	headcount	412,836
Employee training expenditure	RMB million	11.1954
Employee training coverage	%	100
Anti-commercial bribery and anti-corruption		
Total management personnel trained in anti-commercial bribery and anti-corruption	headcount	867
Percentage of management personnel trained in anti-commercial bribery and anti-corruption	%	95
Total employees trained in anti-commercial bribery and anti-cor- ruption	headcount	8,443
Percentage of employees trained in anti-commercial bribery and anti-corruption	%	90
Fair competition		
Amount involved in lawsuits or significant administrative penalties caused by the Company's unfair competition behavior during the reporting period	RMB	0

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lation of Listed Companies—Sustainability Report (Trial)

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Guidelines No. 1 for Self-Regulation of Listed Companies— Standardized Operation of Listed Companies released by the Shanghai Stock Exchange

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GRI 418: Customer Privacy 2016					
418-1	Substantiated complaints concerning breaches of customer privacy and losses of customer data	_			

Feedback

Dear readers,

invite you to answer	ntion to and support for the the relevant questions in the I, and governance informatic	e feedback form,
Your evaluation of thi	s report: (Please mark \checkmark in t	the correspondin
1. Your overall evalua	tion of this report is:	
□ Very good	Good	□ General
2. What is your evalua	ation of Hainan Airport's sust	ainability perform
□ Very good	Good	🗆 General
3. What is your evalua □ Very good	ation of Hainan Airport's sust	ainability perforr □ General
4. What is your evalua	ation of t Hainan Airport's su	stainability perfo
□ Very good	Good	🗆 General
5. Do you think this re	eport can truly reflect the imp	pact of Hainan Ai
□ Very good	Good	🗆 General
6. What do you think	of the clarity, accuracy, and o	completeness of t
□ Very good	Good	🗆 General
7. Do you think the co	ontent arrangement and layc	out design of this
□ Very good	Good	🗆 General
8. Which type of stake	holder do you belong to?	
□ Government	□ Regulator	□ Shareholder
□ Airline	Employee	□ The public a
9. Your opinions and	suggestions on the sustainal	ole development

velopment of Hainan Airport Infrastructure Co., Ltd. We sincerely , so that we can provide you with more professional and valuable the quality of our Sustainability report. Thank you again!					
ng option)					
	Poor				
rmance in economic dimension?					
	Poor				
rmanca in anviran	mental dimension?				
iniance in environ	Poor				
ormance in the so	cial dimension?				
	Poor				
Airport on the ecor	iomy, environment, and	d society?			
	Poor				
C.I. • C					
t the information,	data, and indicators dis	closed in this report?			
	Poor				
s report are reade	r-friendly?				
	Poor				
er and investor	Customer	□ Supplier and partner			
and community					
t initiatives of Hainan Airport and this report:					



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